

City of Glendale
HHAP Application Narrative
Application # GLE-COC-J5ZYYXJ43B

DEMONSTRATION OF REGIONAL COORDINATION

A. Coordinated Entry System (CES) Information

1. Describe how your CES functions, including:

a. What entity is responsible for operating your CES?

Ascencia is the CES Lead Agency within SPA 2 that includes the City of Glendale which is its own Continuum of Care. Ascencia Access Center has been designated as the agency responsible for the centralized/coordinated system that screens and directs the client to appropriate homeless housing and service providers in the area; a specialized team of case managers provides assessment services providers within the Continuum of Care. In the City of Glendale, the CES lead for family solutions center is Family Promise of the Verdugo's. The homeless prevention and diversion are operated through Catholic Charities of Los Angeles. CoC's CES system for domestic violence programming is operated through the YWCA of Glendale agency.

b. What is the process for assessment and identification of housing needs for individuals and families that are experiencing or at risk of experiencing homelessness in your community?

Glendale CES utilizes a standard assessment process. Although different CES subpopulations may use different assessment tools (e.g. VI-FSPDAT, CES Survey Packet, and HMIS Enrollment and Intake Packet), the tools within each subpopulation (families with children, adults, youth, and DV survivors) shall be consistent and follow a standard CES process flow.

In the course of CES assessment, participants shall have the right to decline to provide assessment information, or may be unable to provide assessment information. CES providers shall make every effort to assess and resolve a participant's housing crisis based on the information available. When the lack of a response limits the variety of referral options available, CES providers shall

communicate to participants that complete and accurate responses could increase referral options.

c. How are people referred to available housing through CES?

The Glendale CES uses a coordinated process to match persons and households experiencing homelessness to appropriate housing resources and services. The Glendale CES maintains a centralized list of persons and households – prioritized by the criteria established by the CES Prioritization Policy – from which participants are matched to available housing opportunities and services.

All permanent supportive housing and rapid-re-housing vacancies will be filled exclusively through the Glendale CES matching process unless otherwise designated by a funding administrator.

The Glendale CES and all CES participating agencies comply with the equal access and nondiscrimination provisions of federal civil rights laws. The CES matching process is informed by federal, state and local fair housing laws and regulations and ensures participants are not directed to or discouraged from any housing facility or neighborhood on the exclusive basis of characteristics or protected classes

CES housing resource provider may only decline a match for permanent supportive housing and rapid-re-housing if the individual or household does not meet standard program eligibility.

2. How do you promote the utilization of your CES? Specifically:

a. What outreach do you conduct to ensure all individuals experiencing homelessness, including those with multiple barriers, are aware of the CES assessment and referral process?

The Glendale CES shall affirmatively market housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency or who are least likely to apply in the absence of specialized outreach to promote every individual's complete participation in CES.

1. All promotional materials (both printed materials and digital media) describing CES services, processes, and policies shall include clear and concise language directly describing how CES processes are available to all eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation,

gender identity, marital status, immigration status, limited English proficiency, or who are least likely to apply in the absence of special outreach or accommodation.

2. CES participating agencies are required to market their housing and supportive services to eligible persons regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, limited English proficiency, or who are least likely to apply in the absence of special outreach.

3. All CES participating agencies shall retain copies of marketing materials with evidence of affirmatively furthering fair and equal access to all CES processes. Copies of marketing materials shall be provided upon request by funders, partners, and participants in CES services.

Access is the entry point or process that allows persons experiencing homelessness into the crisis response system. There are many ways for a person(s) experiencing homelessness to learn about and enter the Glendale CES.

Before attaining access, individuals or households might encounter a referral partner – an entity or agency that can direct a person experiencing a housing crisis to a CES access point. Examples of referral partners include medical providers, law enforcement, Continuum of Care partner agencies and the Public Library. Though referral partners may not be able to secure access for an individual or household, they play a critical, guiding role in moving those person(s) toward CES resources.

Participants are not required to engage with a referral partner to access CES and can instead bypass this step and directly go to the CES Lead.

b. What is the grievance or appeal process for customers?

A first-person written and/or documented complaint will be considered a grievance. A verbal, second-hand complaint will be considered a complaint. Program participants will contact the agency with which they have a grievance for resolutions of problems. Agencies participating in programs funded by the City of Glendale will report all client grievances to the Glendale CoC Board of Directors.

Each participating agency is responsible for answering questions and responding to grievances. When a program participant has brought a grievance or complaint to the attention of the agency, the agency must have a process to respond to the grievance or complaint.

The participating agency shall establish and maintain program policies and procedures including grievance and complaint policies to address program participants' concerns. The policy documentation shall be provided to each program participant during intake. The participating agency shall establish a formal process for terminating assistance to any individual or family. The process shall recognize the rights of the individuals affected, and shall include an administrative hearing regarding the termination of assistance. The participating agency will send written notice of the grievance and response to the grievance to the Glendale CoC Board of Directors. The HMIS System Administrator will record all grievances and file accordingly.

c. How do you provide culturally responsive services to people experiencing homelessness?

The Glendale CES will operate in a manner that promotes fair and open access to all available housing and services within CES. The system shall afford all eligible persons access to CES processes regardless of race, color, national origin, religion, sex, age, familial status, disability, actual or perceived sexual orientation, gender identity, marital status, immigration status, or limited English proficiency. Additionally, CES processes ensure all people experiencing homelessness in different populations and subpopulations including people experiencing chronic homelessness, veterans, families with children, youth, persons involved with the criminal justice system, and persons who are fleeing, or attempting to flee, domestic violence, sexual assault, dating violence, stalking, or other dangerous or life-threatening conditions including human trafficking, will have fair and open access to the coordinated entry process.

CES shall not create barriers to access for individuals and families who are fleeing or attempting to flee, domestic violence, sexual assault, dating violence, stalking or other dangerous or life-threatening conditions including human trafficking, but who are seeking shelter or services from non-victim service providers. At a minimum, people fleeing or attempting to flee these dangerous conditions will have safe, confidential, and immediate access to emergency services (when available) such as emergency shelter, crisis housing, referrals, counseling, supportive services, therapy, and any other available victim services.

Glendale CES ensures that persons encountered by street outreach workers who are CES Access Providers are offered the same standardized process as persons who access coordinated entry through site-based Access Points.

Glendale CES ensures that Access Points are accessible to all individuals, including those with disabilities and Limited English Proficiency (LEP) in

compliance with all applicable Federal, State, and local laws. All CES Participating Agencies serving as Access Points shall develop protocols for:

1. Ensuring that physical locations are accessible to individuals with disabilities, including individuals who use wheelchairs and/or other mobility devices.
2. Ensuring access to effective communication with individuals with Limited English Proficiency and/or with disabilities by providing appropriate auxiliary aids and services (e.g. Braille, audio, large type, assistive listening devices, and sign language interpreters).
3. Ensuring that CES process materials and instructions are available in multiple languages to meet the needs of minority and ethnic groups, as well as people with Limited English Proficiency (LEP).
4. Ensuring accessibility to people with any disability by providing reasonable accommodations by making changes to general rules, practices, policies, and procedures to make sure that persons have equal access.

d. What, if any, are the current challenges preventing successful CES operation in your jurisdiction, and how do you plan to address these challenges?

The 2019 Homeless Count data shows that there is simply not enough available affordable housing in Glendale. Without a housing stock of 150-200 units, many homeless persons in our community are likely to continue the cycle in and out of homelessness. The priority now must be to expand the supply of affordable housing. The Glendale Quality of Life and Essential Services Protection measure, Measure S is estimated to generate \$30,000,000 annually for the City's general fund to be used locally. The revenues generated by Measure S are used to maintain and expand funding for general governmental services including affordable housing. Measure S ensures that 100% of the funds generated \$30 million will stay in Glendale and a portion will be used to house low-income individuals experiencing homelessness in our community. Glendale CoC continues to develop permanent housing and rapid re-housing programs through HUD CoC's applications and meet the gaps for homeless prevention services with Measure H, CESH and HEAP program funding.

While CES is successful and allows for a more efficient and equitable allocation of housing resources, it is not a substitute for the additional housing resources needed to meet demands in the Glendale community. As such, more housing resources are needed not only to meet the need of clients within CES and awaiting housing. Additionally, more funding is needed to further bolster prevention and problem-solving programs that keep clients from falling into homelessness and placing additional strain on CES. The City of Glendale will participate in new state and local funding opportunities as these are critical components of addressing the challenges of homelessness in the community.

B. Prioritization Criteria

1. What are the criteria used to prioritize assistance for people experiencing homelessness in your jurisdiction?

The Glendale CES will not use data collected from the assessment process to discriminate against anyone. The Glendale CES will not prioritize individuals or households for housing and services on the exclusive basis of characteristics or protected classes outlined in the CES Nondiscrimination Policy.

The Glendale CES will, to the greatest extent feasible, identify and prioritize persons with the greatest service needs and levels of vulnerability (determined by CES Triage Tools, full SPDAT assessment, and/or case conferencing) for available and appropriate housing and homeless assistance before those with less severe needs and lower levels of vulnerability.

Glendale CES uses a coordinated entry process to prioritize the highest need, most vulnerable persons and households experiencing homelessness for services within Glendale that best fit stated needs to ensure strategic use of limited resources and the best possible outcome for participants. Prioritization is based on a specific and definable set of criteria that are documented, made publicly available, and applied consistently throughout CES for all populations.

These criteria are referenced in the *Prioritization Order Table* below:

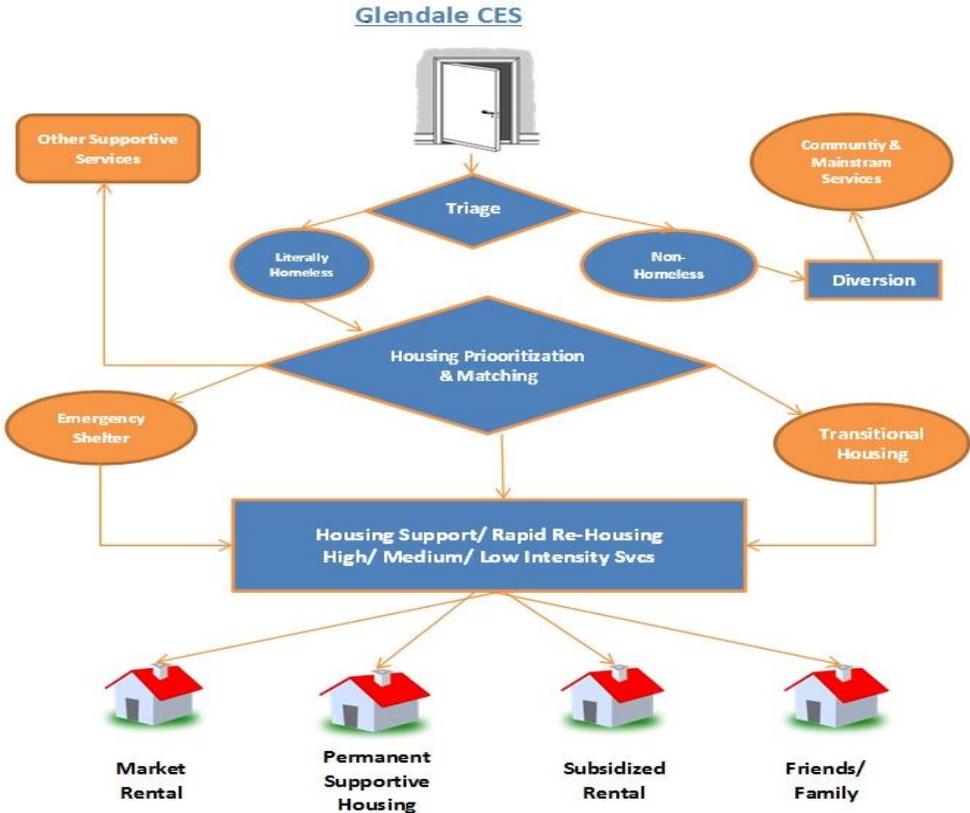
Prioritization Order Table

Acuity Group	Priority Order	Subpopulation (Tool: Acuity Score Ranges)	Ordering Criteria (Criteria for ordering within each subpopulation group)
1	1	High-Acuity Families (VI-FSPDAT: 9-22)	1. Acuity Score 2. Length of Time Homeless 3. High Risk as determined by case conferencing
	2	High-Acuity Youth (Next Step Tool: 8-17)	
	3	High-Acuity Adults (CES Survey Packet:12-17)	
	4	High-Risk Participants (On LA County 5% list or in need of a program transfer or Case Conferencing Exceptions)	
2	1	Mid/High Acuity Adults (CES Survey Packet: 8-11)	
	2	Mid/High-Acuity Families (VI-FSPDAT: 7-8)	
	3	Mid/High-Acuity Youth (Next Step Tool: 7)	
3	1	Mid-Acuity Families (VI-FSPDAT: 4-6)	
	2	Mid-Acuity Youth (Next Step Tool: 4-6)	
	3	Mid-Acuity Adults (CES Survey Packet: 4-7)	
4	1	Low-Acuity Families (VI-FSPDAT: 0-3)	
	2	Low-Acuity Youth (Next Step Tool: 0-3)	
	3	Low-Acuity Adults (CES Survey Packet: 0-3)	

Ascencia is the CES lead agency in Glendale and responsible for implementing the centralized intake and assessment system for the CoC providing first-level screening, service matching, and makes final admissions decisions.

All Glendale CoC Partners must utilize the CES established by the CoC unless the sub-recipient is a victim service provider. Glendale victim service provider’s work with the YWCA of Glendale, the City’s lead organization for domestic violence support programs. Ascencia continuously stays in close communication with DV providers to ensure up to date information on housing stock, inventory, and program eligibility requirements on all programs serving homeless populations in the Glendale area are available so that clients can be placed into permanent housing as quickly as possible.

The CES Lead agencies work with local hospitals to facilitate discharge planning for homeless patients, so they do not return to the streets, prioritize frequent hospital users for placement in permanent supportive housing and support post-discharge compliance. Providers accompany clients deemed in need of more intensive support to appointments to ensure they are properly connected to the appropriate resources they need.



The Glendale CES uses the coordinated process to match persons and households experiencing homelessness to appropriate housing resources and services in Glendale. The Glendale CES maintains a centralized list of persons and households – prioritized following the criteria established by the CES Prioritization Policy – from which participants are matched to available housing opportunities and services. All permanent supportive housing, rapid re-housing, and youth-specific transitional housing vacancies are filled exclusively through the Glendale CES matching process. The Glendale CoC and all CES participating agencies comply with the equal access and nondiscrimination provisions of federal civil rights laws.

The Glendale CES matches adults, youth, and families with children experiencing homelessness to permanent housing resources, prioritizing following the criteria delineated in the Priority Order Table in the Prioritization Policy.

Adults are matched to permanent housing resources according to the following:

1. Adults in acuity group 1 will be matched to permanent supportive housing, subject to resource availability unless an alternative housing intervention is recommended by staff or preferred by the participant.
2. Adults in acuity group 2 will be matched to permanent supportive housing or rapid rehousing as determined by recommended housing intervention, participant choice, and resource availability.
3. Adults in acuity groups 3 and 4 will be matched to rapid re-housing, subject to resource availability.

Youth and Families experiencing homelessness are quickly assessed and linked to the Family Solutions Center through the SPA 2 CES system. Youth and families with children are matched to permanent housing resources according to the following:

1. Youth and families with children in acuity group 1 will be matched to permanent supportive housing or rapid re-housing as determined by recommended housing intervention, participant choice, and resource availability.
2. Youth and families with children in acuity groups 2, 3, and 4 will be matched to rapid rehousing, subject to resource availability. In instances in which the circumstances of an individual case necessitate an exception to this policy, exceptions may be made through case conferencing.

The Glendale CES supports participant choice in the matching process. Prioritized participants who decline a match remain prioritized for available housing resources for which they are eligible following the Prioritization Policy. The Glendale CES ensures housing units with features designed for mobility and/or hearing/vision disabilities are matched to participants who need these features. Housing providers must indicate units' mobility and hearing/vision accessibility features when reporting a housing vacancy. Fully accessible vacant units are matched to participants who need the mobility and/or hearing/vision features of these units. If a fully accessible unit is not

Available, participants with disabilities are offered any other housing resource for which they are eligible and prioritized. Participants with disabilities who choose to accept a housing

resource that is not fully accessible can be transferred to a fully accessible unit when one becomes available. Participants with disabilities also have the right to reasonable accommodations and modifications in any housing placement.

Providers within the Glendale CoC adhere to the premise that prevention is the most cost-effective means of addressing homelessness, not only in monetary terms but also when assessing the emotional, mental and social tolls an experience of homelessness may take on an individual or family. The Glendale CoC provides targeted assistance to prevent the housing crisis that does occur from escalating further and resulting in homelessness. In collaboration with the *Loaves and Fishes Homeless Prevention Program* operated by *Catholic Charities of Los Angeles*, Glendale CES provides case management services and one-time utility assistance payments to households that are at risk of becoming homeless in Glendale. Case management assistance is provided for basic life skills as well as special needs, including substance abuse, domestic violence, mental health, employment, public assistance, immigration, and legal issues. Households receiving monetary assistance to address utility shut-off notices also receive intensive case management to ensure that the issues that led to the need for assistance are resolved. Catholic Charities also links clients with mainstream benefits programming, including Medi-Cal, Temporary Assistance for Needy Families (TANF), Food Stamps, and Social Security Administration Programs as a homeless prevention measure.

As a result of the Coordinated Entry System and various homeless prevention efforts, the Glendale CoC has seen the impact of intensive outreach and housing first placements for the sheltered and unsheltered population.

2. How is CES, pursuant to 24 CFR 578.7(a) (8) used for this process

Glendale CES shall not create barriers to access for individuals and families who are fleeing or attempting to flee, domestic violence, sexual assault, dating violence, stalking or other dangerous or life-threatening conditions including human trafficking, but who are seeking shelter or services from non-victim service providers. At a minimum, people fleeing or attempting to flee these dangerous conditions will have safe, confidential and immediate access to emergency services such as emergency shelter, crisis housing, referrals, counseling, supportive services, therapy, and any other available victim services.

C. Coordination of Regional Needs

1. How have you coordinated with your partnering CoC, large city (if applicable), and/or county to identify your share of the regional need to address homelessness?

Several processes have taken place to identify the share of regional need to address homelessness. Primary among those processes in the Greater Los Angeles Homeless Count, which is administered by the Los Angeles Homeless Services Authority on an annual basis for the Los Angeles Continuum of Care. The City of Glendale conducts a “one-day point-in-time” homeless count which incorporates sheltered and unsheltered homeless persons every year using comprehensive survey tools—LAHSA compiles data for all four Continuum of Cares to produce a countywide number.

After collecting homeless count data, LAHSA produces data broken down by the 88 cities within Los Angeles County, including the City of Los Angeles, to produce estimates of the share of regional need. These estimates are also created by breaking down data by Service Planning Area. Funding allocations are made based upon that share of regional need by SPA based on an average of the last two years of homeless count data (except in cases where funding is being allocated by a specific city, such as the City of Los Angeles or City of Pasadena, in which case that funding is allocated solely to programs within that city).

Glendale Continuum of Care participates in the Los Angeles County CES and uses the CES to fill slots in housing resources within the Continuum of Care. Also, the Glendale Continuum of Care participates in the CES Policy Council and hold seats on the Council, thus contributing to the formation and approval of CES policies and procedures

2. What is your identified share of this need, and how will the requested funds help your jurisdiction meet it?

Based on the 2019 Homeless Count, there were 243 people homeless in Glendale with 46 households becoming homeless for the first time in the City of Glendale due to a confluence of factors, including a drastic increase in rents, loss of employment, and unexpected illness.

HHAP funds will help meet the share of the City of Glendale’s regional need by:

- 1.) Enhancing the Outreach and Engagement activities for individuals and families living on the streets of Glendale,

- 2.) Providing personal navigation for homeless inpatients and outpatients with the most complex care needs by avoiding the return to homelessness upon discharge from the hospital,
- 3.) Provide homeless prevention services for individuals and families at imminent risk of homelessness by providing referrals and financial assistance;
- 4.) Expand Supportive Services for youth age 16 – 24 by providing hotel vouchers, and assisting with employment training and paid work experience opportunities; and
- 5.) Provide financial assistance and rapid-re-housing programs to reduce the length of time homeless and quickly house participants.

D. Creating Sustainable, Long Term Housing Solutions

- 1. How is your jurisdiction involved in the efforts to create sustainable, long-term housing solutions for people experiencing homelessness across your region?**

The City of Glendale will participate in new state and local funding opportunities designed to address the homeless crisis in the community. During the past year, Glendale was awarded funding from Measure H, California Emergency Solutions and Housing (CESH) and Homelessness Emergency Aid Program (HEAP) all have supported homeless prevention, rapid-rehousing and enhanced outreach and coordination for the community.

Glendale's development and implementation of a zero-tolerance policy for children living on the street, in vehicles and other places not meant for human habitation has resulted in helping families move quickly out of homelessness into permanent housing through the support of rapid re-housing services such as housing search, landlord negotiation, short-term financial and rental assistance and connection to community support services as needed.

Glendale has completely aligned with the Housing First Model and low barrier approach for chronically homeless individuals and families which helps chronically homeless households obtain and maintain permanent affordable housing, regardless of their service needs or challenges by removing barriers that hinder them from obtaining and maintaining permanent housing such as low or no income, active or history of substance abuse.

The collaboration with the Glendale Police Department Community Impact Bureaus and the Department of Mental Health provides better services for the homeless population in the community particularly those suffering from mental illness. The police have become the first point of contact for the mentally ill homeless population. An outreach specialist from the Glendale police department and Department of Mental Health assess homeless persons suffering from possible mental illness first hand and link them to appropriate services and housing placements.

RESOURCES ADDRESSING HOMELESSNESS

A. Existing Programs and Resources

1. Provide an exhaustive list of all funds (including the program and dollar amount) that your jurisdiction currently uses to provide housing and homeless services for homeless populations.

City of Glendale Homeless Services Funding FY 2019 to 2020

HUD – Continuum of Care	Project Name	Federal		\$2,395,762
	1998,1999,2001,2005,2011 Shelter Plus Care Projects			
	Ascencia Housing Now Project			
	Ascencia Scattered Site Permanent Supportive Housing Program			
	CES RE-allocation 2019			
	CoC Planning Project 2019			
	Family Promise of the Verdugos –Rapid Re-Housing Program			
	Glendale HMIS Project			
	Next Step Permanent Supportive Housing Project			
CESH (California Emergency Solutions & Housing	Round I & II	State		\$1,166,416
	Rapid Re-housing for Individuals & Families			
	Homeless Prevention for Individuals and Families			
	Supportive Services for youth 16-24 years of age. Employment Assistance and training.			
	Emergency Housing Interventions for individuals with medical conditions			
ESG (Emergency Solutions Grant		State		\$157,192
	Emergency Housing Program; 45-bed year-round program for homeless families and individuals.			
	Loaves & Fishes Homeless Prevention Program; direct financial assistance to 50 low- income families			

	Domestic Violence Housing & Emergency Shelter Program; emergency shelter at a confidential site for homeless women and children fleeing domestic violence. 12 Beds available year-round for up to 45 days.		
Measure H – Homeless Initiative Program		State	\$950,174
	Strategy A5; Homeless Prevention for Individuals and Families		
	Strategy B3; Partner with Cities to expand Rapid Re-housing		
	Strategy E-6; Countywide Outreach System; Housing Locators and Housing Navigators		
	Strategy E8; Enhance the Emergency Shelter System; new shelter beds		
	Homeless Incentive Program (HIP); landlord incentives		
CDBG (Community Development Block Grant)		State	\$80,000
	Homeless Outreach program for individual and families on the streets; connections to services with the goal of permanent housing		
	Homeless Prevention and Case Management Services for 60 low- income households at imminent risk of homelessness		
HEAP (Homeless Emergency Aid Program)			\$625,113
	Personal housing navigation services for homeless inpatients and outpatients with the most complex care needs		
	Outreach and Engagement for homeless individuals in the community		
	Homeless prevention for families at imminent risk of homelessness		
	Supportive Services for homeless youth age 16 to 24 such as motel vouchers, employment training and paid work opportunities		
City of Glendale –General Funds		Local	\$150,000
	Support administrative and HMIS services for grants management; technical assistance and grant monitoring		

1. How are these resources integrated or coordinated with applicants from overlapping jurisdictions (i.e. CoC, large city, and/or county)?

The City of Glendale participates in many city-wide groups focusing on solutions for homelessness. The San Fernando Valley Council of Governance convenes monthly to discuss homelessness current affairs and events in the community. SFVCOG is comprised of 21 cities throughout San Fernando Valley.

The City of Glendale also partners with tri-city regional implementation of the HMIS system with LAHSA and the City of Pasadena, the CES Council for regional management in SPA 2.

The Glendale CoC meets with local school district liaisons and mutually provides information and resources for homeless families. Together, they work with CoC and/or ESG funded programs to identify homeless children and youth through the Coordinated Entry System.

Once a family is placed in a CoC and/or ESG funded program, program representatives work with liaisons through designated staff to ensure the identification of homeless youth and children. They also work together to inform homeless families of eligibility for McKinney-Vento education services which includes ensuring that families are aware of educational rights through regular school mailings and handouts at the beginning of the school year. Such materials are provided in English and Spanish and reviewed orally between families, children, youth, case managers, and liaisons.

More specifically, the program representative assures families receive a letter verifying eligibility for services, Ensure transportation (bused to their school of origin if possible); formally reviews educational rights with parents; posts educational rights at program sites; Provide mutual advocacy when educational rights are violated, have access to academic tutoring and counseling, and incorporate education in exit planning with clients.

If possible, they help ensure every homeless child and youth remain enrolled in the school of their original residence before becoming homeless. When necessary, they give families and youth access to shelters and transitional housing programs closet to the school where they are enrolled. Also, when necessary, they work together to help enroll children escaping Domestic Violence in a school of their choice within the district and establish procedures to protect their safety and rights. CoC and/or ESG funded programs inform district liaisons when children have exited their programs to help ensure their education continues uninterrupted.

2. What gaps currently exist in housing and homeless services for homeless populations in your jurisdiction?

The City of Glendale, like many other neighboring cities, continues to experience a shortage in affordable housing for families and seniors. The Glendale CoC met with the Glendale Public Housing Authority, (PHA), and developed several preferences for new and existing housing projects as follows:

- Homeless Families:
- Victims of Domestic Violence, or Hate Crimes: and
- Witness Relocation.

The PHA assists families living on the streets, shelters, transitional housing and referred by Glendale CoC, including those who are at risk of returning to homelessness and those who are victimized within the past 60 days, with housing vouchers when available.

The Glendale Housing Authority's Community Development Department has been actively funding and partnering with developers to provide housing for low income and special needs population in the City of Glendale. There are several affordable housing projects targeting extremely low income, developed by HOME, LMIHAF loaned developers. Currently, the CoC is working with the Housing Authority to develop a "Move On" strategy for able participants to move from Permanent Supportive Housing to Section 8 and other affordable senior subsidized housing programs and will continue to provide priority and opportunity to those in need.

B. HHAP Funding Plans

1. Explain, in detail, how your jurisdiction plans to use the full amount of HHAP funds (including the youth set-aside) and how it will complement existing funds to close the identified gaps in housing and homeless services for the homeless population in your jurisdiction.

Glendale continuum of care provides services to over 2,500 unduplicated persons annually through Glendale's Continuum of Care. Services are aligned with local priorities and include street outreach, coordinated entry system intake, assessment, and case management, emergency shelters, transitional housing, rapid re-housing, homeless prevention and diversion, and permanent supportive housing. The Youth set-aside program is managed by the Glendale

Youth Alliance (GYA). In addition to paid work experience, employment skills training and job placement assistance, GYA will provide rapid re-housing and motel voucher services for homeless youth ages 16 to 24. This will allow GYA the opportunity to work with youth who are experiencing homelessness and help them transition into permanent housing and stable employment.

The City of Glendale will collaborate with various organizations to ensure the needs of homeless persons are met with HHAP grant funds including Ascencia, City of Glendale Housing Authority, City of Glendale Police Department, YWCA of Glendale, County of Los Angeles Measure H, Family Promise of the Verdugos, Adventist Health Glendale Foundation, Catholic Charities, Armenian Relief Society of Western USA, Inc., Door of Hope, Glendale Youth Alliance, and the Salvation Army. Based on research, including the annual point-in-time homeless count, the City of Glendale determined that one of the primary factors contributing to homelessness is the record-high cost of housing. Income growth has not increased at the same pace as the rising costs of housing, making even the rental market unaffordable. To address this primary factor, the Continuum of Care collaborates with Verdugo Workforce Development Board, Verdugo Jobs Center and Glendale Youth Alliance to develop career skills and connect to employment opportunities that provide the wages needed to afford housing. Services, including paid work experience and on-the-job training, provide immediate access to income and facilitate the transition to the work environment while developing the skills needed to successfully retain employment.

To further ensure a comprehensive integrated system is used in serving homeless individuals and families, as well as measurable outcomes, written standards and policies and procedures are fully documented and adhered to including a Coordinated Entry System, housing placement, rental assistance payments, tracking and reporting, and case management.

The HHAP award will ensure all vital services for the homeless population provided throughout the City of Glendale will expand and/or continue by supporting our community partners to break the cycle of homelessness. HHAP funds will be used primarily to support local hospital homeless patient discharge programs to assist with the placement of homeless patients rather than returning to homelessness. The funds will also enhance the outreach and coordination programs for the Continuum of Care to partner with local and SPA2 wide agencies in the placement of families and individuals in emergency shelter, short or long-term housing, financial assistance for those at risk of homelessness, landlord engagement and incentives, and other services needed to prevent homelessness.

2. How will you ensure that HHAP funded projects will align and comply with the core components of Housing First as defined in Welfare and Institutions Code § 8255(b)?

The HHAP funds will be awarded based on successful applications from local non-profit community partners. Applications will be ranked based on experience working with homeless populations and specifically using the Housing First program model. Complete written program guidelines for Housing First will be included with each sub-recipient contract as well as reviewed during technical assistance training. Additional verification for alignment with the Housing First model will occur during the review of HMIS case notes and the annual on-site program monitoring for each agency awarded HHAP funding.

PARTNERS ADDRESSING HOMELESSNESS

A. Collaborating Partner Efforts

1. Describe, in detail, the collaborative partners who will be working with you on identified HHAP projects and how you will be partnering with them.

The Continuum of Care (CoC) Program (24 CFR part 578) is designed to promote a community-wide commitment with the goal of ending homelessness; provide funding for efforts by nonprofit providers, State, and local governments to quickly re-house homeless individuals, families, persons fleeing domestic violence, and youth while minimizing the trauma and dislocation caused by homelessness; promote access to and effective utilization of mainstream programs by homeless individuals and families and optimize self-sufficiency among those experiencing homelessness.

The fundamental components and priorities of the Glendale CoC are comprised of the following:

Permanent Housing or Permanent Supportive Housing - Through various Glendale CoC Shelter Plus Care projects, approximately 155 households are receiving permanent housing and intensive case management at any given time.

Rapid Re-Housing); Refers to housing with a short-term (3 months) to medium-term (12 months) subsidy with ongoing case management to enable clients to live independently and transition to self-sufficiency and permanent housing. Glendale and surrounding area households receive rent and security deposit

funds through the ESG Rapid Re-Housing Program, Family Promise of the Verdugos, Armenian Relief Society, and Door of Hope.

Street Outreach - Operated by Ascencia, serves approximately 234 unduplicated persons annually and makes 1,000 duplicated contacts on an annual basis. Currently, the most critical level of service for homeless persons in the Glendale CoC is Street Outreach.

Coordinated Entry System (CES) – Intake, assessment, case management, and referrals; The Glendale CoC is comprised of two entry-points for homeless individuals and families: one through the YWCA of Glendale for victims of domestic violence, and one through Ascencia, the lead CES provider for Glendale CoC. Approximately 1,145 unduplicated persons receive services with the assistance of these providers on an annual basis. LA Family Housing is the lead CES coordinator for homeless families for Service Planning Area 2 (SPA 2), which serves the communities of Burbank, Calabasas, Canoga Park, Canyon Country, Encino, Glendale, La Cañada-Flintridge, San Fernando, Sherman Oaks, Sun Valley, Van Nuys, Woodland Hills, and others. The City of Glendale participates in the San Fernando Valley partners meeting monthly to share available resources from Glendale which other cities may benefit from.

Joint Transitional Housing (TH) and Permanent Housing – Rapid Re-Housing (PH-RRH) - Transitional Housing refers to housing with a maximum stay of 12 months with ongoing case management to enable clients to live independently and transition to self-sufficiency and permanent housing. In FY 2018-19, a total of 70 unduplicated families received transitional housing, 100% of which exited to permanent housing. Door of Hope and Nancy Painter programs provide vital and necessary transitional housing for our domestic violence population in the City. Nancy Painter Transitional Housing, operated by the Salvation Army, also provides transitional housing for women and their children but is not CoC-funded.

Homeless Prevention and Diversion - Both Prevention and Diversion programs are intended to support people who are at imminent risk of homelessness or who are initially attempting to access shelter by helping them to regain stability in their current housing or other permanent housing.

Emergency Shelter - Two year-round shelters that provide emergency housing and intensive case management in the Glendale CoC: the YWCA's Sunrise Village comprised of a 12-bed facility for victims of domestic violence, and Ascencia 45-bed shelter for homeless individuals and families. Approximately 404 unduplicated persons receive emergency shelter services on an annual basis.

Approximately 225 (55%) of the 404 clients served are placed in rapid re-housing, transitional housing, and permanent housing within the Glendale CoC Programs.

Also, the Glendale CoC service providers connect homeless individuals and families with the local Department of Public Social Services (DPSS) which provides a wide range of health care programs and services including Medical which offers free or low-cost health coverage. DPSS also provides the Women, Infants, and Children Supplemental Nutrition Program (WIC) that offers vouchers for healthy foods and other health care and community services for mothers and children. Trained employment case managers from all Glendale CoC agencies work closely with established job development organizations in the Glendale Employment Collaborative to prepare homeless clients to seek jobs, including resume assistance, interviews to practice how to handle difficult questions and post-placement support. Women in Action (WIA), Labor Ready, and Goodwill provide job opportunities and the State Department of Rehabilitation conducts onsite orientations for participants. Glendale CoC agencies also work directly with local employers to fill job openings. All clients are assessed for benefits eligibility. At the local LA County DPSS office, staff facilitates enrollment for Covered California health insurance, California Fresh, General Relief and CalWORKs. SOAR-trained case managers facilitate SSI/SSDI applications. Veterans are assisted with benefits through the VA. Ascencia Outreach Navigators accompany high-need clients to appointments to ensure they complete the needed steps. Ascencia connects people with Medi-cal through the DPSS or Veterans with the VA Healthcare system. If people are working full time, it is up to them to access any offered benefits through their work which we would encourage. Glendale Medical Adventist Hospital assists homeless clients to assist with enrollment whenever needed at Adventist Health Glendale. Additionally, All for Health is an FQHCs, including 2 that are operating on City property, provide enrollment services for patients whenever needed and provide health care services to homeless patients.

2. Describe any barriers that you experience in partnering, and how you plan to address them.

During the past year as the City of Glendale has received various funds from Measure H, CESH, and HEAP a shared concern for many of the service providers receiving funding finds it difficult to locate low- income housing for families and seniors who meet the eligibility for the various programs. Also, participants who are fortunate to locate housing are often located outside of the Glendale jurisdiction and may be unable to reach housing stability once financial assistance funds are exhausted. In circumstances where a program participant is placed outside of the service providers jurisdiction, this creates difficulty with

providing the intense case management needed to address the cause of homelessness, therefore increasing the risk of the participant returning to homelessness once the program ends.

Many of the Glendale CoC partners have limited resources and are unable to fund the required administration cost of managing multiple grants. This causes delays in billing and reimbursements for the agencies resulting in cash flow challenges. Over the years the funding available for homeless services often have 5-7% allocated for administration cost. Funding administration at this level is not an adequate amount of funding to support the actual staffing time required for program reporting and billing tasks.

The City of Glendale manages the monthly CoC service provider meeting which is time for all of the CoC service provided to gather and share current project status and provide social service and housing resources with each other. The City of Glendale will focus on expanding the CoC service provider network and provided project managers within the city for grant technical assistance for administration challenges service providers may experience.

3. *If no collaborative partners have not been identified at time of application, describe the collaborative process of how you intend to include new and existing partners on HHAP projects.*

The City of Glendale will conduct a formal Request for Proposal process requiring details on agency experience and capacity, clear project description, design and narrative for the use of HHAP funds, summary of program readiness, past performance, performance narrative and outcomes, budget details and narratives, financial stability and agency background.

All proposal packets submitted with all required documentation will be submitted for review and ranking by the City of Glendale Continuum of Care Board of Directors. CoC Board will conduct in-person interviews with representatives for each agency to discuss proposal submission and prepare scoring based on proposal criteria.

To ensure a successful Request for Proposal process and award funding to the most qualified partners, the city project manager will conduct HHAP workshops for local agencies to address questions and provide technical support for the applicants before the proposal deadline.

SOLUTIONS TO ADDRESS HOMELESSNESS

Applicants that did not Submit a Strategic Plan for CESH must:

1. Identify clear, measurable goals that HHAP will be expected to achieve in your jurisdiction.

Please note: Per HSC § 50219(a)(6) all applicants' measurable goals must include the number of individuals they intend to serve, and the number of individuals they intend to successfully place in permanent housing with HHAP funding.

The City of Glendale CoC will use HHAP funding to support individuals and families with various supportive services all of which will lead to the goal of achieving successful placement into permanent housing. Using HHAP funding the Glendale CoC partners will serve 120 individuals with 44 persons successfully placed in permanent housing and 15 families with 7 families placed into permanent housing.

The HHAP request for proposal will prioritize funding in the following categories;

- 1.) Enhancing the Outreach and Engagement activities for individuals and families living on the streets of Glendale.
 - a. With prior Measure H; Outreach and Coordination funding, the Glendale Emergency Shelter increased the number of beds from 40 to 45. The additional beds enhance the outreach program and may result in the ability to see a 10% increase in the number of homeless persons entering the emergency shelter annually.
- 2.) Providing personal navigation for homeless inpatients and outpatients with the most complex care needs by avoiding the return to homelessness upon discharge from the hospital.
 - a. A key element identified in the hospital liaison program is a need for a dedicated housing navigator to support case management with placement for patients discharged from the hospital. The HHAP funding will assist in ensuring 100 unduplicated homeless patients receive case management and housing services.

- 3.) Provide homeless prevention services for individuals and families at imminent risk of homelessness by providing referrals and financial assistance.
 - a. The Glendale CoC has a strong emphasis on homeless prevention and will target to serve up to 25 individuals and families with the HHAP funding.
- 4.) Expand Supportive Services for youth age 16 – 24 by providing hotel vouchers, and assisting with employment training and paid work experience opportunities.
 - a. The Glendale CoC will partner with the Glendale Youth Alliance to focus on serving homeless youth in the community. HHAP funding will be prioritized to provide (10) motel vouchers for youth seeking employment and in need of temporary shelter.
- 5.) Provide financial assistance and rapid-re-housing programs to reduce the length of time homeless and quickly house participants.
 - a. The Glendale CoC and service providers have successfully managed the rapid re-housing program for many years. The HHAP funding will support housing up to (10) households and providing financial assistance from three to twelve months.



County of Los Angeles
CHIEF EXECUTIVE OFFICE
OFFICE OF HOMELESSNESS

Kenneth Hahn Hall of Administration
500 West Temple Street, Room 493, Los Angeles, California 90012
(213) 893-7738
<http://homeless.lacounty.gov>

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Director

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JANICE HAHN
Fourth District

KATHRYN BARGER
Fifth District

January 31, 2020

Ivet Samvelyan, Community Services Manager
City of Glendale
141 N. Glendale Avenue
Glendale, CA 91206

**Homeless Housing, Assistance and Prevention (HHAP) Grant Application
Letter of Support**

Dear Ms. Samvelyan,

This letter serves to acknowledge that the County of Los Angeles is working in coordination and collaboration with the Glendale Continuum of Care (CoC) in the expenditure of State Homeless Housing, Assistance, and Prevention Program (HHAP) funds.

According to the 2019 Greater Los Angeles Homeless Count, Los Angeles County is home to 58,936 people experiencing homelessness on any given night. Throughout the County in 2018, the Los Angeles region was able to house 21,631 over the course of the year.

This success would not be possible without collaboration between Los Angeles County, the Glendale CoC, the three other CoCs in the County, and the many cities of the County. We hope to continue to build on these efforts as we deploy HHAP funding to augment our successes and move more people out of homelessness and into housing.

In addition to our October 31, 2019 and January 8, 2020 meetings with all seven HHAP applicants in Los Angeles County (four CoCs, two cities, and one County) to discuss strategy and uses of HHAP funding, we look forward to further coordination as described in our HHAP applications to address the urgent homelessness crisis that we face.

Thank you and if you have any questions, please do not hesitate to contact us.

Sincerely,

PHIL ANSELL
Director, Los Angeles County Homeless Initiative



CITY OF GLENDALE, CALIFORNIA

Community Services & Parks
Verdugo Jobs Center

1255 S. Central Ave.
Glendale, CA 91204-2529
Tel. (818) 409-0476 Fax (818) 409-0496
TTY (818) 548-3857 glendaleca.gov

January 17, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

The Glendale Continuum of Care Board of Directors agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Assistance and Prevention Program Application (HHAP).

This letter is to approve and recommend for the City of Glendale/Glendale Continuum of Care to become an Administrative Entity (AE) for HHAP Application. The City of Glendale, Glendale Continuum of Care is the lead agency and its own Continuum of Care since 1993 and has been an entitlement community for ESG, CDBG funding and expended to California State ESG and Measure H funding. City of Glendale has wrap around services including two year around Emergency Shelters, a transitional housing program, Rapid Re-Housing Programs and Permanent supportive housing units and has been as successful with the implementation of the homeless programs.

The Continuum of Care Board of Directors approves the City of Glendale to become the Administrative Entity (AE) to administer the HHAP Application.

Should you have any questions, regarding homeless services, please contact Cynthia Foster, Homeless Program Coordinator 818-550-4490.

Thank you,

A handwritten signature in black ink, appearing to read "Melissa Younesian".

Melissa Younesian
Continuum of Care Board, Chair



1509 Wilson Terrace
Glendale, CA 91206
T: 818-409-8055 | F: 818-546-5655
E: AHGLFoundation@ah.org

Glendale Foundation

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David N. Schultz
Larry Zarian *

* Deceased

Anita Aghajanian
Guild President

January 17, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Adventist Health Glendale Foundation agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Housing Assistance and Prevention (HHAP). Adventist Health Glendale Foundation is an active member of the Glendale Homeless Continuum of Care. Adventist Health Glendale Foundation partners with City of Glendale with Navigating Homelessness Prevention and Stability Program. The ultimate goal of this program is to establish a level of stability with traditionally system resistant individuals by providing a safe environment where they can link to other providers in the Continuum of Care and ultimately transition to long-term housing programs. Adventist Health Glendale Foundation leverages Access Center case management services including daily outreach with the homeless individuals.

Adventist Health Glendale Foundation also collaborates and partners with local health care, mental health care/counseling and housing providers that have committed to working with City of Glendale expanding services under the HHAP Program.

Therefore, Adventist Health Glendale Foundation fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (818) 409-8055 or via email at bourdoit@ah.org
Thank you for your consideration.

Sincerely,

Irene Bourdon, MPH, CFRE
President

ՀԱՅ ՕԳՆՈՒԹԵԱՆ ՄԻՈՒԹԵԱՆ
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ARMENIAN RELIEF SOCIETY
OF WESTERN USA, INC.
SOCIAL SERVICES

January 17, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Armenian Relief Society of Western USA, Social Services agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Assistance and Prevention Program Application (HHAP). Armenian Relief Society is the lead operator of the Rapid-Rehousing and prevention program and an active member of the Glendale Homeless Continuum of Care. Armenian Relief Society partners with City of Glendale providing short term financial assistance. The ultimate goal of this program is to establish a level of stability with individuals plus families by providing a safe environment where they can link to other providers in the Continuum of Care and ultimately transition to long-term housing programs. Armenian Relief Society leverages Access Center case management services including daily outreach with the homeless individuals plus families.

Armenian Relief Society also collaborates and partners with local health care, mental health care/counseling and housing providers that have committed to working with City of Glendale expanding services under the HHAP Program.

Therefore, Armenian Relief Society fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (818) 241-7533 ext. 101 or via email at socialservices@arswestusa.org Thank you for your consideration.

Sincerely,

Talar Aintablian
Director of Operations

E-mail: socialservices@arswestusa.org

SERVICE OFFICES:

GLENDALE (Main Office)
517 W. Glenoaks Blvd.
Glendale, CA 91202
Tel. (818) 241-7533
Fax: (818) 241-5755

HOLLYWOOD
1205 N. Vermont Ave.
Los Angeles, CA 90029
Tel. (323) 669-0471
Fax: (323) 669-0471

PASADENA
2242 E. Foothill Blvd.
Pasadena, CA 91107
Tel. (626) 797-6187
Fax: (626) 797-1335

STUDIO CITY
10929 Vanowen St., Suite 101
North Hollywood, CA 91605
Tel. (818) 487-3985

January 17, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

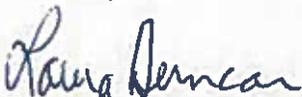
RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Ascencia agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Assistance and Prevention Program Application (HHAP). Ascencia is the lead operator of the Glendale Access Center, Emergency, Interim and Permanent Housing Programs and an active member of the Glendale Homeless Continuum of Care. Ascencia partners with City of Glendale with housing voucher through the CoC Rental Assistance Program. The ultimate goal of this program is to establish a level of stability with traditionally system resistant individuals by providing a safe environment where they can link to other providers in the Continuum of Care and ultimately transition to long-term housing programs. Ascencia leverages Access Center case management services including daily outreach with the chronically homeless individuals.

Ascencia also collaborates and partners with local health care, mental health care/counseling and housing providers that have committed to working with City of Glendale expanding services under the HHAP Program.

Therefore, Ascencia fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (818) 246-7900 or via email at LDuncan@ascenciaca.org Thank you for your consideration.

Sincerely,


Laura Duncan
Executive Director

1251 Tivoli Street
Glendale, CA 91204
t: 818.246.7900
f: 818.246.2356

Twitter: @ascenciaCA
Facebook: ascenciaCA

ascenciaCA.org



Archbishop José H. Gomez
Chairman of the Board

Reverend Monsignor Gregory A. Cox
Executive Director

1531 James M. Wood Boulevard
P.O. Box 15095
Los Angeles, CA 90015-0095
Tel: (213) 251-3400
Fax: (213) 380-4603
www.CatholicCharitiesLA.org

February 4, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Catholic Charities of Los Angeles, Inc. (CCLA) agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Assistance and Prevention Program Application (HHAP).

CCLA is the lead operator of the Glendale Homeless prevention services and an active member of the Glendale Homeless Continuum of Care. Catholic Charities partners with the City of Glendale's financial assistance for families at imminent risk of homelessness. The ultimate goal of this program is to establish a level of stability with families by providing a safe environment where they can link to other providers in the Continuum of Care and ultimately transition to long-term housing programs. CCLA leverages Access Center's case management services, including daily outreach with the homeless individuals.

Catholic Charities also collaborates and partners with local health care, mental health care/counseling and housing providers that have committed to working with City of Glendale expanding services under the HHAP Program.

Therefore, Catholic Charities fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (213) 251-3464 or via email, at MCox@CCharities.org. Thank you for your consideration.

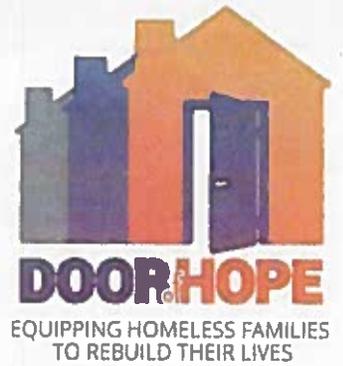
Sincerely,

Rev. Monsignor Gregory A. Cox
Executive Director



January 17, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206



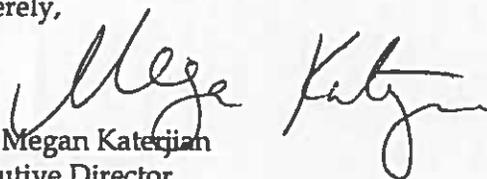
RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Door of Hope agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Assistance and Prevention Program Application (HHAP). Door of Hope is the lead operator of the Glendale Access Center for Domestic Violence Survivors, Emergency, Interim and Permanent Housing Programs and an active member of the Glendale Homeless Continuum of Care. Door of Hope partners with City of Glendale with Homeless prevention plus Rapid Re-Housing Program. The ultimate goal of this program is to establish a level of stability with by providing a safe environment where they can link to other providers in the Continuum of Care and ultimately transition to long-term housing programs. Door of Hope leverages case management services including daily outreach with the homeless families.

Door of Hope also collaborates and partners with local health care, mental health care/counseling and housing providers that have committed to working with City of Glendale expanding services under the HHAP Program.

Therefore, Door of Hope fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (626) 304-9130 x118 or via email at MeganK@doorofhope.us Thank you for your consideration.

Sincerely,


Rev. Megan Katerjian
Executive Director

January 17, 2020

EXECUTIVE DIRECTOR

Albert Hernandez

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Community Services & Parks Director
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613 E. Broadway, Room 120
Glendale, CA 91206

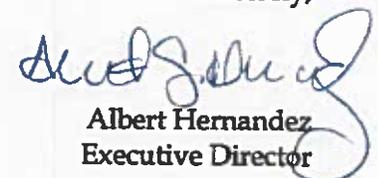
RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Family Promise of Verdugo's agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Assistance and Prevention Program Application (HHAP). Family Promise of Verdugo's is the lead operator of the Continuum of Care and California Emergency Solutions and Housing program for Rapid Re Housing and a active member of the Glendale Homeless Continuum of Care. Family Promise of the Verdugo's partners with City of Glendale and recruits private landlords to secure scattered site housing for homeless families. The ultimate goal of this program is to establish a level of stability with traditionally system resistant families by providing a safe environment where they can link to other providers in the Continuum of Care and ultimately transition to long-term housing programs. Family Promise leverages emergency shelter program and coordinates with SPA2. Family Solution Center (FSP) for referrals.

Therefore, Family Promise of Verdugo's fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (818) 847-1547 or via email at Albert@FamilyPromiseVerdugos.org.

Thank you for your consideration.

Sincerely,



Albert Hernandez
Executive Director



1255 South Central Avenue ★ Glendale, California 91204 ★ 818-548-2790 ★ Fax 818-937-8070

January 17, 2020

Mr. Onnig Bulanikian
 Community Services & Parks Director
 City of Glendale Continuum of Care
 613 E. Broadway, Room 120
 Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Dear Mr. Bulanikian:

On behalf of the Glendale Youth Alliance (GYA), it is with great pleasure that we submit this letter of support on behalf of City of Glendale Housing Authority and Continuum of Care (CoC) and its application for the Homeless Housing Assistance and Prevention Program (HHAP).

The GYA provides workforce development services to youth, ages 16-24, including parenting youth. Services include career assessments and exploration, work readiness and paid work experience with local employers. GYA targets its outreach to those youth that are the most in need including those receiving public assistance, youth with disabilities, foster and adjudicated youth, and those who are homeless. GYA will work with the CoC to mutually refer youth in need of housing assistance and workforce development services.

Therefore, the GYA fully supports this HHAP application and looks forward to working with the CoC to address the needs of youth who are homeless. Should you have any questions regarding this information, please contact me at (818) 548-2790 or via email at KGrigoryan@Glendaleca.gov. Thank you for your consideration.

Sincerely,

Karine Grigoryan
 Executive Director

www.glendaleyouthalliance.org

A Partnership between Government, Education, Business & Community ★ Providing Employment Opportunities for Youth
 A California Nonprofit Corporation ★ Tax ID# 95-4453585

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Verdugo Jobs Center
An America's Job Center of California

February 3, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Dear Mr. Bulanikian,

The Verdugo Jobs Center (VJC), which operates as the local America's Jobs Center of California (AJCC), is pleased to submit this letter of support on behalf of the City of Glendale Housing Authority and Continuum of Care (CoC). This letter of support shall also serve as our commitment to continue our collaborative partnership with Glendale CoC for the Homeless Housing Assistance and Prevention Program (HHAP).

The VJC has been working with the Glendale CoC for more than 20 years, providing workforce development services to their clients. Funded by the Workforce Innovation & Opportunity Act (WIOA) Title I, clients are referred to the VJC for career assessments, career exploration, career training, work readiness, work experience, on-the-job training, job placement assistance, supportive services during their enrollment, and 12-month follow-up and retention services. VJC clients are co-enrolled in various programs depending on their needs, including adult education such as English as a Second Language (ESL) and adult basic education. Clients with disabilities are co-enrolled with WIOA Title IV available through Department of Rehabilitation in addition to WIOA Title I.

The VJC is dedicated to working with Glendale CoC to assist adult clients in developing the skills they need to obtain gainful employment that offer competitive wages. Therefore, the VJC is fully supportive of the City of Glendale Housing Authority's HHAP application and will continue its partnership to achieve successful outcomes. Should you have any questions regarding this information, please contact me at (818) 937-8031 or via email at jvelasco@glendaleca.gov. Thank you for your consideration.

Sincerely,



Judith Velasco
Executive Director



Verdugo Workforce Development Board
Serving Burbank, Glendale and La Cañada Flintridge

January 17, 2020

Mr. Onnig Bulanikian
Community Services & Parks Director
City of Glendale Continuum of Care
613 E. Broadway, Room 120
Glendale, CA 91206

RE: Agreement to Collaborate for the Homeless Housing Assistance and Prevention Program Application

Dear Mr. Bulanikian:

The Verdugo Workforce Development Board (VWDB) agrees to continue its collaborative partnership with the City of Glendale Continuum of Care (CoC) and fully supports its application for the Homeless Housing Assistance and Prevention Program (HHAP).

The VWDB has collaborated with the City of Glendale CoC since its inception in 1996. As a local workforce board comprised of 51% business, the VWDB provides insights into the current needs of employers that are hiring, including the skills necessary to obtain employment in their respective companies. Through its local America's Job Centers of California (AJCC), the Verdugo Job Center, the VWDB makes its workforce development services available to the homeless persons that participate in the CoC programs and will continue to make this resource leverage available to HHAP.

Joining workforce development and HHAP through the VWDB and CoC, ensures that homeless individuals and families can access employment opportunities that offer competitive livable wages as well as upward economic mobility. Together, the VWDB and CoC have the capability to break the cycles of poverty that lead to chronic homelessness in our community.

Therefore, the VWDB fully supports this HHAP application and looks forward to working with the CoC to continue serving homeless individuals and families. Should you have any questions regarding this information, please contact me at (818) 937-8031 or via email at jvelasco@glendaleca.gov. Thank you for your consideration.

Sincerely,



Judith Velasco
Executive Director