



Homeless Emergency Aid Program (HEAP)

Reporting Periods Please Select One

- ☒ September 1, 2018 - September 30, 2019 Report must be submitted no later than January 1, 2020
☐ October 1, 2019 - September 30, 2020 Report must be submitted no later than January 1, 2021
☐ October 1, 2020 - June 30, 2021 Report must be submitted no later than September 30, 2021

Submit this report to the Homeless Coordinating and Financing Council by email to hcfc@bcsh.ca.gov

HEAP Contract # 18-HEAP-00026
18-HEAP-00034 Administrative Entity: County of Orange Date of Report: 12/20/2019

Select Either Large City or CoC

☐ Large City: _____ ☒ Continuum of Care: Santa Ana, Anaheim/Orange County

Contact Person/Title: Karen Betances, Continuum of Care Administrator Contact Phone Number: 714-834-2184

Contact Email Address: kbetances@ochca.com

Section 1: Expenditure Summary

	Total
Total HEAP Award	\$15,568,716.65
Total HEAP Homeless Youth Funds	\$778,435.00
Total HEAP Funds obligated during reporting period	\$14,490,279.87
Total HEAP funds expended during reporting period	\$9,108,213.59
Total HEAP administrative funds expended during reporting period	\$35,618.95
Total interest accrued during reporting period	\$182,375.68



Section 2: Expenditure Detail

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other).

For expenditures in the Other category, please provide details on the type of project.

Note: The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

Capital Improvements

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter	0	\$0.00	\$0.00	\$0.00	\$0.00
Emergency Shelter	0	\$0.00	\$0.00	\$0.00	\$0.00
Navigation Center	250	\$0.00	\$8,856,150.00	\$0.00	\$8,856,150.00
Transitional Housing	0	\$0.00	\$0.00	\$0.00	\$0.00
Permanent Supportive Housing	0	\$0.00	\$0.00	\$0.00	\$0.00
Other Types of Permanent Housing	0	\$0.00	\$0.00	\$0.00	\$0.00
Total	250.00	\$0.00	\$8,856,150.00	\$0.00	\$8,856,150.00

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Emergency Shelter	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Navigation Center	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Transitional Housing	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Permanent Supportive Housing	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Other Types of Permanent Housing	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Total	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter	0	0	0	0	0	0
Emergency Shelter	0	0	0	0	0	0
Navigation Center	0	0	0	0	0	0
Motel Vouchers	0	0	0	0	0	0
Host Home Program	0	0	0	0	0	0
Other Projects: Please list and describe	0	0	0	0	0	0

Total	0	0	0	0	0	0
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Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)	\$0.00	\$0.00	\$0.00	\$0.00
Mobile Hygiene Units (shower, bathrooms, and/or laundry)	\$0.00	\$0.00	\$0.00	\$0.00
Mobile Health Care Service Units (physical and/or behavioral)	\$0.00	\$0.00	\$0.00	\$0.00
Renovations (new roof, patio covering, painting, etc.)	\$0.00	\$0.00	\$0.00	\$0.00
Safe Parking	\$0.00	\$0.00	\$0.00	\$0.00
Other Projects: Please list and describe	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00

Services

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach	\$0.00	\$21,681.00	\$0.00	\$21,681.00
Day Shelter	\$0.00	0	\$0.00	\$0.00
Homelessness Prevention	\$0.00	\$0.00	\$0.00	\$0.00
Housing Navigation and Landlord Engagement	\$0.00	\$0.00	\$0.00	\$0.00
Services Only	\$0.00	\$4,280.93	\$0.00	\$4,280.93
Motel Vouchers	\$0.00	\$0.00	\$0.00	\$0.00
Rental Assistance (not reported in Rental Assistance/Subsidies)	\$0.00	\$25,922.00	\$0.00	\$25,922.00
Move-in Costs	\$0.00	\$0.00	\$0.00	\$0.00
Host Home Program (not reported in Rental Assistance/Subsidies)	\$0.00	\$0.00	\$0.00	\$0.00
Other: Emergency shelter ASL services	\$0.00	\$45,624.96	\$0.00	\$45,624.96
Total	\$0.00	\$97,508.89	\$0.00	\$97,508.89

Rental Assistance or Subsidies

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)	\$0.00	\$0.00	\$0.00	\$0.00
Rapid Rehousing	\$0.00	\$0.00	\$0.00	\$0.00
Master Leasing	\$0.00	\$0.00	\$0.00	\$0.00
Rental Subsidies	\$0.00	\$0.00	\$0.00	\$0.00
Host Home Program (not reported in Services)	\$0.00	\$0.00	\$0.00	\$0.00

Other: please list and describe. Add a row for each project	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00

Other Projects

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Please list and describe	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00

Section 3: Outcomes

Outcome data is for project types funded by **HEAP**. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column.

The number in the "Total" column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

Capital Improvement Projects (New and Expanded) Outcomes

	Homeless Youth HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances Of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services	0	0	0	0
Mobile Healthcare Services	0	0	0	0
Other (please describe)	0	0	0	0

SHORT-TERM SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

NAVIGATION CENTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0

Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	n/a

TRANSITIONAL HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

PERMANENT SUPPORTIVE HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

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Number of instances of services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	n/a

SAFE PARKING

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of instances of services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	n/a

SERVICES OUTCOMES

STREET OUTREACH

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	216.00	36.00	13.00	0.00	409.00	0.00	436.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	143.00	17.00	11.00	0.00	267.00	0.00	288.00
Number of instances of services	419.00	256.00	22.00	0.00	867.00	0.00	1074.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	19.00	0.00	43

DAY SHELTER

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Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Instances of Services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	n/a

RENTAL SUBSIDIES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Instances of Services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	n/a

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of Instances of Services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	n/a

OTHER: PLEASE LIST TYPE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	N/A						
Number of persons at imminent risk of homelessness served							

Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

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Section 5: Qualitative Assessment

1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homeless goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)

HEAP funds have contributed tremendously to the Continuum of Care in making progress towards addressing local homeless goals. With HEAP funds the CoC has been able to add additional homeless services County wide. The CoC strategically distributed HEAP funds amongst all service planning areas within the county in order to make sure every city had access to resources. In the North Service Planning Area HEAP funds have been allocated for capital improvements to build 2 navigation centers; one in City of Placentia and one in City of Buena Park. In the Central Service Planning Area (10 cities), street outreach has been expanded to coordinate existing street outreach teams in the region. In the South Service Planning Area- capital improvement funds have been allocated to rehabilitate an existing Alternative Sleeping Location (ASL) facility. In addition, more outreach services have been extended to provide outreach in 7 cities. Moreover, HEAP funds have also allowed the operations to the ASL program, to be expanded to be 24 hours a day, 7 days a week, with a drop in day center enrollment program. Countywide, a homeward bound program was created to reconnect families and individuals to any support outside of Orange County. Lastly, a countywide HEAP funded program was developed to provide financial assistance, rental assistance and flexible housing funds to families at risk of homelessness or experiencing homelessness in collaboration with the Family Solutions Collaborative, which is comprised of 22 family service providers in Orange County.

2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlist, etc.)

HEAP funds have contributed to the Continuum of Care by making progress towards local youth homelessness by allocating the entire 5% Youth set aside funding for capital acquisition/improvement. The HEAP funds will help to create 20 to 30 new emergency shelter beds for Transitional Aged Youth (TAY) in partnership with the City of Anaheim to support the capital project. Shelter will provide Countywide services to TAY. These funds have accelerated our local efforts to build out a continuum of services for TAY-aged youth.

3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).

Any HEAP housing-related activities being provided within the Continuum of Care including, but not limited to, emergency shelter, rapid rehousing, rental assistance, transitional housing and permanent supportive housing are in compliance with the core components of Housing First, pursuant to Welfare and Institution Code Section 8255(b). The programs designed have a purpose of providing housing or housing-based services to people experiencing homelessness or at risk of homelessness regardless of their sobriety or use of substances, completion of treatment, or participation in services.

4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)

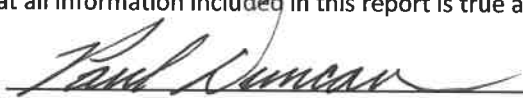
ADDITIONAL COMMENTS:

The total accrued interest in funds expended by each specific provider was not provided. Services providers stated they calculate interest accrued yearly and all bank statements were not reconciled. The County of missing gender related data in reports submitted by service providers. We will continue working with services providers to obtain data missing and enhance on-going programmatic reporting.

Submission Certification

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature:



Date:

12/23/19

Name &

Title:

Paul Duncan