



## Homeless Emergency Aid Program (HEAP)

### Reporting Periods **Please Select One**

- ☒ September 1, 2018 - September 30, 2019 Report must be submitted no later than January 1, 2020  
☐ October 1, 2019 - September 30, 2020 Report must be submitted no later than January 1, 2021  
☐ October 1, 2020 - June 30, 2021 Report must be submitted no later than September 30, 2021

Submit this report to the Homeless Coordinating and Financing Council by email to [hcfc@bcsh.ca.gov](mailto:hcfc@bcsh.ca.gov)

HEAP Contract # 18-HEAP-00009  
18-HEAP-00027

Administrative Entity: Fresno County

Date of Report: 12/30/2019

### Select Either Large City or CoC

☐ Large City: \_\_\_\_\_  
☒ Continuum of Care: Fresno City & County/Madera County

Contact Person/Title: Laura Moreno, Program Manager, County of Fresno Department of Social Services

Contact Phone Number: (559) 600-2335

Contact Email Address: [lhaga@fresnocountyca.gov](mailto:lhaga@fresnocountyca.gov)

### Section 1: Expenditure Summary

	Total
Total HEAP Award	\$9,501,362.84
Total HEAP Homeless Youth Funds	\$475,068.14
Total HEAP Funds obligated during reporting period	\$9,073,318.61
Total HEAP funds expended during reporting period	\$35,661.06
Total HEAP administrative funds expended during reporting period	\$29,084.43
Total interest accrued during reporting period	\$64,610.52



## Section 2: Expenditure Detail

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other).

For expenditures in the Other category, please provide details on the type of project.

**Note:** The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

### Capital Improvements : NONE

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter					
Emergency Shelter					
Navigation Center					
Transitional Housing					
Permanent Supportive Housing					
Other Types of Permanent Housing					
<b>Total</b>					

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended
Short-Term Shelter						
Emergency Shelter						
Navigation Center						
Transitional Housing						
Permanent Supportive Housing						
Other Types of Permanent Housing						
<b>Total</b>						

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added				
Short-Term Shelter						
Emergency Shelter						
Navigation Center						
Motel Vouchers						
Host Home Program						
Other Projects: Please list and describe						
<b>Total</b>						



Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)				
Mobile Hygiene Units (shower, bathrooms, and/or laundry)				
Mobile Health Care Service Units (physical and/or behavioral)				
Renovations (new roof, patio covering, painting, etc.)				
Safe Parking				
Other Projects: Please list and describe				
<b>Total</b>				

### Services

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach				
Day Shelter				
Homelessness Prevention				
Housing Navigation and Landlord Engagement	\$0.00	\$0.00	\$0.00	\$0.00
Services Only				
Motel Vouchers				
Rental Assistance (not reported in Rental Assistance/Subsidies)				
Move-in Costs				
Host Home Program (not reported in Rental Assistance/Subsidies)				
Diversion	\$0.00	\$4,697.77	\$0.00	\$4,697.77
<b>Total</b>	\$0.00	\$4,697.77	\$0.00	\$4,697.77

### Rental Assistance or Subsidies

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)				
Rapid Rehousing	\$0.00	\$0.00	\$0.00	\$0.00
Master Leasing				
Rental Subsidies				
Host Home Program (not reported in Services)				
Other: please list and describe. Add a row for each project				
<b>Total</b>	\$0.00	\$0.00	\$0.00	\$0.00

**Other Projects**

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Please list and describe				
<b>Total</b>				

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter					
Emergency Shelter					
Navigation (Triage) Center	90	\$0.00	\$29,662.58	\$0.00	\$29,662.58
Transitional (Bridge) Housing (33 Adult & 12 Youth)	45	\$1,300.71	\$0.00	\$0.00	\$1,300.71
Permanent Supportive Housing					
Other Types of Permanent Housing					
<b>Total</b>	135.00	\$1,300.71	\$29,662.58	\$0.00	\$30,963.29

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter						
Emergency Shelter						
Navigation (Triage) Center	0	0	0	0	32850	32850
Motel Vouchers						
Host Home Program						
Transitional (Bridge) Housing (33 Adult & 12 Youth)	0	4380	4380	11680	12045	23725
<b>Total</b>	0	4380	4380	11680	44895	56575





### Section 3: Outcomes

Outcome data is for project types funded by HEAP. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column.

The number in the "Total" column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

#### Capital Improvement Projects (New and Expanded) Outcomes

NONE

	Homeless Youth HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances Of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services				
Mobile Healthcare Services				
Other (please describe)				

#### SHORT-TERM SHELTER

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

#### EMERGENCY SHELTER

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a



NAVIGATION CENTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

TRANSITIONAL HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

PERMANENT SUPPORTIVE HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a



OTHER TYPES OF PERMANENT HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Average length of stay (in days)							n/a

SAFE PARKING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

#### SERVICES OUTCOMES

STREET OUTREACH							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							



DAY SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

HOMELESS PREVENTION							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a



HOUSING NAVIGATION-LANDLORD ENGAGEMENT							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

SERVICES ONLY							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

OTHER: HOMELESS DIVERSION SERVICES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	■	0	0	■	■	15
Number of persons at imminent risk of homelessness served	0	0	0	0	■	■	■
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	■	0	■
Number of persons exiting to a permanent housing destination	0	0	0	0	■	0	■
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Instances of services	0	■	0	0	22	■	25



OTHER: NAVIGATION (TRIAGE) CENTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	61	■	■	0	148	■	181
Number of persons at imminent risk of homelessness served	0	■	■	0	18	0	18
Number of persons served with a prior living situation of "place not meant for habitation"	29	■	■	0	73	■	80
Number of instances of services	520	35	166	0	1174	190	1674
Number of persons exiting to a permanent housing destination	21	■	■	0	35	11	46
Number of persons exiting to a safe exit, other than permanent housing	24	■	■	0	32	■	33
Average length of stay (in days)	35	33	27	0	32	33	n/a

OTHER: TRANSITIONAL (BRIDGE) HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	12	0	0	0	22	■	44
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	■	0	0	0	16	0	0
Number of instances of services	135	0	0	0	278	124	537
Number of persons exiting to a permanent housing destination	0	0	0	0	■	■	■
Number of persons exiting to a safe exit, other than permanent housing	■	0	0	0	■	0	■
Average length of stay (in days)	18	0	0	0	30	■	n/a

#### RENTAL ASSISTANCE OR SUBSIDIES OUTCOMES

RENTAL ASSISTANCE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a



RAPID REHOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	■	0	■	0	14	■	44
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	■	0	■	0	■	■	■
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Instances of Services	32	0	■	0	43	33	76
Average length of stay (in days)	n/a	n/a	n/a	n/a	n/a	n/a	n/a

MASTER LEASING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

MOTEL VOUCHERS							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a



RENTAL SUBSIDIES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of Instances of Services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER: PLEASE LIST TYPE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of “place not meant for habitation”							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a





#### Section 4: Demographics

Fill in the tables below with the number of individuals served due to HEAP funds by the racial and ethnic categories listed below.  
One participant may be counted in any of the racial categories and may also be counted separately in the Hispanic/Latino ethnicity column.

#### Age

Project Type/Age	12 and under	Ages 13-17	Ages 18-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-61	Ages 62+	Doesn't Know/ Refused to Answer
Night by Night Shelter									
Emergency Shelter									
Navigation Center	13			30	39	32	33	22	0
Transitional Housing		0	0						0
Permanent Supportive Housing									
Other Types of Permanent Housing									
Safe Parking									
Street Outreach									
Day Shelter									
Homelessness Prevention									
Housing Navigation/Landlord Engagement	0	0	0	0	0	0	0	0	0
Services Only									
Other: Homeless Diversion Services		0	0					0	0
Rental Assistance and Subsidies	16								0

#### Gender

Project Type/Gender	Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming (not exclusively M or F)	Doesn't know/ Refused to Answer
Night by Night Shelter						
Emergency Shelter						
Navigation Center	79	102	0	0	0	0
Transitional Housing	24	20	0	0	0	0
Permanent Supportive Housing						
Other Types of Permanent Housing						
Safe Parking						
Street Outreach						
Day Shelter						
Homelessness Prevention						
Housing Navigation/Landlord Engagement	0	0	0	0	0	0
Services Only						
Other: Homeless Diversion Services			0	0	0	0
Rental Assistance and Subsidies	17	27	0	0	0	0



**Race**

Project Type/Race	White	Black or African American	Asian	American Indian or Alaska Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know/ Refused to Answer
Night by Night Shelter							
Emergency Shelter							
Navigation Center	121	36	1	11	1	1	0
Transitional Housing	23	18	0	1	0	1	0
Permanent Supportive Housing							
Other Types of Permanent Housing							
Safe Parking							
Street Outreach							
Day Shelter							
Homelessness Prevention							
Housing Navigation/Landlord Engagement	0	0	0	0	0	0	0
Services Only							
Other: Homeless Diversion Services	13	1	0	0	0	0	0
Rental Assistance and Subsidies	18	21	0	1	0	1	0



## Section 5: Qualitative Assessment

### **1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homeless goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)**

The addition of HEAP funding has had a significant impact on the Fresno Madera Continuum of Care's progress toward ending homelessness. The funding has facilitated a careful look at the existing services and the gaps in the system. It has also prompted continual evaluation of the Coordinated Entry System processes to ensure homeless clients are receiving appropriate, timely, and effective services. New Diversion services are engaging households up front at Navigation (Triage) Centers and across the homeless response system. Although these services began late in 2019, the program is seeing great success in the current year. Diversion is a critical component in reducing the inflow of homeless individuals and families into the system. In June and July of 2019, the Continuum opened three Navigation (Triage) Centers, bringing 90 low barrier, 24-hour emergency shelter beds allowing pets, possessions, and partners. These are the first of their kind in the Continuum and each was full within hours of opening. At the Triage Centers, clients are able to remain in a single location and receive food, shelter, and services toward permanent housing, making it a more desirable solution for the homeless and easier for providers coordinate services. With 33 new Transitional Housing (Bridge) beds added on a shared campus with one of the Triage Centers, clients can move from shelter to transitional housing once assessed and matched to the appropriate permanent housing intervention as appropriate. Also co-located with one of the Triage Centers is a 24-unit project-based Rapid Rehousing (RRH) program which offers subsidized housing based on individual needs, while clients acquire the skills and rental history to move on to other permanent housing, or transition into permanent housing in place. In addition to the project-based program, this new RRH program offers tenant-based services with a focus in the rural areas of the County, enabling the Continuum to build capacity outside of the metropolitan areas. In order to accommodate the need for navigation services to support clients in these new programs, HEAP funding was also used to fund Housing Navigation (3 Expanded Coordinated Entry Navigators). Throughout the extreme heat of the summer and the cold winter nights of the valley, homeless individuals and families have been sheltered and permanently housed as a result of HEAP funding and the efforts of the partners in the Continuum.

### **2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlist, etc.)**

The FMCoC added 12 low-barrier Youth Transitional (Bridge) Housing beds and Youth Housing Navigation services with HEAP funding. The Bridge beds are co-located at the local youth shelter, allow pets, possessions, and partners, and meet a critical need for the homeless youth. The housing includes on-site Health and Safety Education classes to residents as well as an on-site Navigator. As part of the Coordinated Entry System, youth in are matched to the program from service locations across the Continuum to ensure the most appropriate program for each individual or family. The Youth Housing Navigation component is coupled with the Housing Navigation (Expanded Coordinated Entry) services through a single vendor to ensure sufficient coverage for the Youth in the community.



**3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).**

The FMCoC was already following Housing First principles as a standard. All vendors providing HEAP-funded activities are required to follow Housing First principles as noted above. Program alignment was required as part of the Request for Proposal for funding and agreements were developed with these requirements incorporated. As the Administrative Entity, the Department of Social Services meets monthly with HEAP providers. During this time Housing First principles were shared formally with vendor staff and are revisited regularly in case discussions.

**4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)**

Homelessness presents differently from one community to another and the needs of the homeless are fluid. Funding streams often come with match requirements or limitations which make it difficult to pivot to meet these needs. The flexibility of HEAP funding has enabled the Continuum to maximize various funding streams across the spectrum of services to fill gaps in services. It also allows the Continuum to evaluate and re-direct funds according to the needs as they change, creating a dynamic opportunity to address homelessness .



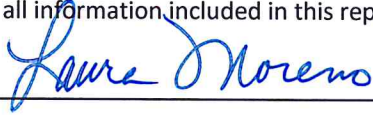
**ADDITIONAL COMMENTS:**

Please note: Although HEAP funding is utilized to provide new services across the Continuum, no HEAP funds were used to purchase, build, or renovate the locations used for these services. As such, the services were not budgeted under "Capital Improvements" and are not listed under "Capital Improvements" in this report. Rather they are listed under "Other Projects."

**Submission Certification**

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature: \_\_\_\_\_



Date: \_\_\_\_\_

12.31.19

Name &amp;

Title: Laura Moreno, Program Manager, County of Fresno Department of Social Services