CALIFORNIA
HOMELESS COORDINATING
AND FINANCING COUNCIL

Homeless Emergency Aid Program (HEAP)

Reporting Periods Please Select One

- ☑ September 1, 2018 - September 30, 2019 Report must be submitted no later than January 1, 2020
- ☐ October 1, 2019 - September 30, 2020 Report must be submitted no later than January 1, 2021
- ☐ October 1, 2020 - June 30, 2021 Report must be submitted no later than September 30,2021

Submit this report to the Homeless Coordinating and Financing Council by email to hcfc@bcsh.ca.gov

HEAP Contract # 18-HEAP-00022 ~~18-HEAP-00003~~ Administrative Entity: Butte County Date of Report: 12/13/2019

Select Either Large City or CoC

☐ Large City: ☑ Continuum of Care: Chico, Paradise/Butte County

Contact Person/Title: Don Taylor, Homeless and Housing Administrator Contact Phone Number: (530) 538-6848

Contact Email Address: dtaylor@buttecounty.net

Section 1: Expenditure Summary

	Total
Total HEAP Award	$4,889,944.74
Total HEAP Homeless Youth Funds	$369,600.00
Total HEAP Funds obligated during reporting period	$4,889,944.74
Total HEAP funds expended during reporting period	$454,819.84
Total HEAP administrative funds expended during reporting period	$0.00
Total interest accrued during reporting period	$56,287.64

CALIFORNIA HOMELESS COORDINATING AND FINANCING COUNCIL

Section 2: Expenditure Detail

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other).
For expenditures in the Other category, please provide details on the type of project.

Note: The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

Capital Improvements

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter					$0.00
Emergency Shelter					$0.00
Navigation Center					$0.00
Transitional Housing	72	$284,132.84	$0.00	$0.00	$284,132.84
Permanent Supportive Housing					$0.00
Other Types of Permanent Housing					$0.00
Total	72.00	$284,132.84	$0.00	$0.00	$284,132.84

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter			0				$0.00
Emergency Shelter			0				$0.00
Navigation Center			0				$0.00
Transitional Housing			0				$0.00
Permanent Supportive Housing			0				$0.00
Other Types of Permanent Housing			0				$0.00
Total	0	0	0	$0.00	$0.00	$0.00	$0.00

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter			0			0
Emergency Shelter			0			0
Navigation Center			0			0
Motel Vouchers			0			0
Host Home Program			0			0
Other Projects: Please list and describe			0			0
Total	0	0	0	0	0	0

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)				$0.00
Mobile Hygiene Units (shower, bathrooms, and/or laundry)				$0.00
Mobile Health Care Service Units (physical and/or behavioral)		$170,687.00		$170,687.00
Renovations (new roof, patio covering, painting, etc.)				$0.00
Safe Parking				$0.00
Other Projects: Please list and describe				$0.00
Total	$0.00	$170,687.00	$0.00	$170,687.00

Services

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach				$0.00
Day Shelter				$0.00
Homelessness Prevention				$0.00
Housing Navigation and Landlord Engagement				$0.00
Services Only				$0.00
Motel Vouchers				$0.00
Rental Assistance (not reported in Rental Assistance/Subsidies)				$0.00
Move-in Costs				$0.00
Host Home Program (not reported in Rental Assistance/Subsidies)				$0.00
Other (see definition)				$0.00
Total	$0.00	$0.00	$0.00	$0.00

Rental Assistance or Subsidies

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)				$0.00
Rapid Rehousing				$0.00
Master Leasing				$0.00
Rental Subsidies				$0.00
Host Home Program (not reported in Services)				$0.00
Other: please list and describe. Add a row for each project				$0.00
Total	$0.00	$0.00	$0.00	$0.00

Other Projects

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Please list and describe				$0.00
Total	$0.00	$0.00	$0.00	$0.00

CALIFORNIA HOMELESS COORDINATING AND FINANCING COUNCIL

Section 3: Outcomes

Outcome data is for project types funded by **HEAP**. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column.

The number in the "Total" column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

Capital Improvement Projects (New and Expanded) Outcomes

	Homeless Youth HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances Of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services				
Mobile Healthcare Services				
Other (please describe)				

SHORT-TERM SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

EMERGENCY SHELTER

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

NAVIGATION CENTER

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

TRANSITIONAL HOUSING

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

PERMANENT SUPPORTIVE HOUSING

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER TYPES OF PERMANENT HOUSING

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Average length of stay (in days)							n/a

SAFE PARKING

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

SERVICES OUTCOMES

STREET OUTREACH

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							

DAY SHELTER

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	164.00	26.00	0.00	0.00	431.00	59.00	537.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	68.00	15.00	0.00	0.00	157.00	11.00	170.00
Number of instances of services	467.00	76.00	0.00	0.00	1178.00	100.00	1310.00
Number of persons exiting to a permanent housing destination	13.00	[redacted]	0.00	0.00	40.00	[redacted]	47.00
Number of persons exiting to a safe exit, other than permanent housing	56.00	[redacted]	0.00	0.00	149.00	32.00	212.00
Average length of stay (in days)	40.00	40.00	0.00	0.00	40.00	40.00	n/a

HOMELESS PREVENTION

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons at imminent risk of homelessness served	0.00	[redacted]	0.00	0.00	[redacted]	[redacted]	21.00
Number of persons served with a prior living situation of "place not meant for habitation"	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	[redacted]	0.00	0.00	[redacted]	[redacted]	17.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	[redacted]	[redacted]
Instances of services	0.00	[redacted]	0.00	0.00	17.00	34.00	117.00

HOST HOMES

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

HOUSING NAVIGATION-LANDLORD ENGAGEMENT

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

SERVICES ONLY

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

OTHER: PLEASE LIST							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

RENTAL ASSISTANCE OR SUBSIDIES OUTCOMES

RENTAL ASSISTANCE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

RAPID REHOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

MASTER LEASING

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

MOTEL VOUCHERS

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

RENTAL SUBSIDIES

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	0.00	0.00	0.00	0.00	19.00	68.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of "place not meant for habitation"	0.00	0.00	0.00	0.00	0.00	[redacted]	[redacted]
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	[redacted]	[redacted]
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Instances of Services	0.00	0.00	0.00	0.00	0.00	299.00	415.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	116.24	n/a

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of Instances of Services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER: PLEASE LIST TYPE							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

CALIFORNIA HOMELESS COORDINATING AND FINANCING COUNCIL

Section 4: Demographics

Fill in the tables below with the number of individuals served due to HEAP funds by the racial and ethnic categories listed below.
One participant may be counted in any of the racial categories and may also be counted separately in the Hispanic/Latino ethnicity column.

Age

Project Type/Age	12 and under	Ages 13-17	Ages 18-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-61	Ages 62+	Doesn't Know/ Refused to Answer
Night by Night Shelter									
Emergency Shelter									
Navigation Center									
Transitional Housing									
Permanent Supportive Housing									
Other Types of Permanent Housing									
Safe Parking									
Street Outreach									
Day Shelter	39.00	[redacted]	42.00	103.00	106.00	99.00	71.00	73.00	0.00
Homelessness Prevention	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	[redacted]	0.00	0.00
Housing Navigation/Landlord Engagement									
Services Only									
Other: please list and describe									
Rental Assistance and Subsidies	30.00	[redacted]	[redacted]	11.00	[redacted]	[redacted]	[redacted]	0.00	0.00

Gender

Project Type/Gender	Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming (not exclusively M or F)	Doesn't know/ Refused to Answer
Night by Night Shelter						
Emergency Shelter						
Navigation Center						
Transitional Housing						
Permanent Supportive Housing						
Other Types of Permanent Housing						
Safe Parking						
Street Outreach						
Day Shelter	321.00	215.00	0.00	0.00	[redacted]	0.00
Homelessness Prevention	[redacted]	11.00	0.00	0.00	0.00	0.00
Housing Navigation/Landlord Engagement						
Services Only						
Other: please list and describe						
Rental Assistance and Subsidies	29.00	39.00	0.00	0.00	0.00	0.00

Race

Project Type/Race	White	Black or African American	Asian	American Indian or Alaska Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know/ Refused to Answer
Night by Night Shelter							
Emergency Shelter							
Navigation Center							
Transitional Housing							
Permanent Supportive Housing							
Other Types of Permanent Housing							
Safe Parking							
Street Outreach							
Day Shelter	408.00	55.00	[redacted]	22.00	[redacted]	40.00	0.00
Homelessness Prevention	17.00	[redacted]	0.00	0.00	0.00	0.00	0.00
Housing Navigation/Landlord Engagement							
Services Only							
Other: please list and describe							
Rental Assistance and Subsidies	44.00	15.00	0.00	[redacted]	0.00	[redacted]	0.00

CALIFORNIA HOMELESS COORDINATING AND FINANCING COUNCIL

Section 5: Qualitative Assessment

1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homeless goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)

During this report period, HEAP funds have contributed to the progress toward local homeless goals for our CoC by: 1) Creating 19 family dwellings to transitionally house homeless families, which resulted in the removal of 19 families from the Coordinated Entry list. 2) Providing the down payment for the purchase of a mobile clinic to assist persons with chronic conditions and medicine management, which is expected to be operational in January 2020. 3) Funding the purchase of a duplex to house[redacted] transitional age youth expected to take occupancy in January 2020. 4) Funding the ongoing operations of a day shelter providing services to 537 unduplicated individuals. 5) Funding services to prevent[redacted] families from entering the homeless population by providing rental assistance, arrears payments for rent or utilities, and other financial assistance to reduce barriers to obtaining and/or maintaining housing.

2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlist, etc.)

During this report period, HEAP funds have contributed to the progress toward local youth homeless goals by funding the purchase of a duplex to house[redacted] transitional age youth expected to take occupancy in January 2020. All tennants will have access to support services including educational advocacy, employment readiness training, development of independent living skills, mental and physical health services, and other support services.

3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).

Upon award from the CoC, each HEAP funded project recipient signed an Affirmation of Compliance to Housing First, affirming any housing related activities funded with HEAP funds, including but not limited to, emergency shelter, rapid rehousing, rental assistance, transitional housing and permanent supportive housing will be in compliance or otherwise aligned with the Core Components of Housing First, pursuant to Welfare and Institution Code Section 8255(b). All contracts between the Administrative Entity (AE) and the HEAP sub-grantees state that services provided by the Contractor shall be in alignment with Housing First principles. In addition, upon the start of each HEAP funded program, the AE and CoC jointly conducted 30, 60, and 90 day on site monitoring visits. During these visits, case files were reviewed to ensure written documents such as rental agreements and case plans were consistent with Housing First language and practice. Where there was language or practice inconsistencies with Housing First princples, technical assistance was provided to the service provider to bring such documents into compliance with the core components and policies of Housing First.

4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)

The HEAP grant has enabled homeless and housing service providers to make incredible strides in helping vulnerable families who previously were without housing, and without any reasonable prospects for obtaining housing. New rental houses and apartments have been made available, moving men, women and children out of homelessness. Once placed in transitional housing, support services to help families work through the issues that have kept them from obtaining or retaining housing in the past are provided. Through rental subsidies and case management services funded by HEAP, every family, to the extent possible, receives all the assistance they need to move toward self sufficiency. Embracing housing first principals has provided new housing opportunities for clients who may not have qualified for traditional housing programs.

ADDITIONAL COMMENTS:

1) The first reporting period was a learning experience for the HEAP sub-grantees in regards to claiming reimbursement for HEAP program expenditures. Several claims for services provided during the report period were not received by the AE to process for payment until after September 30, 2019, and therefore are not reflected in the expenditure portion of this report. The AE is working closely with all HEAP sub-grantees to ensure timely submittal of claims for reimbursement for HEAP funded programs. 2) Funding for HMIS start up and training for new HEAP recipents would have been helpful. A signifigant amount of time has been dedicated to HMIS agency onboarding and training.

Submission Certification

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature: Don Taylor Date: 12/19/19

Name & Title: Don Taylor Housing and Homeless Administrator