



Homeless Emergency Aid Program (HEAP)

Reporting Periods **Please Select One**

- ☒ September 1, 2018 - September 30, 2019 Report must be submitted no later than January 1, 2020
☐ October 1, 2019 - September 30, 2020 Report must be submitted no later than January 1, 2021
☐ October 1, 2020 - June 30, 2021 Report must be submitted no later than September 30, 2021

Submit this report to the Homeless Coordinating and Financing Council by email to hcfc@bcsh.ca.gov

HEAP Contract # 18-HEAP-00002

Administrative Entity: City of San Diego

Date of Report: 12/30/2019

Select Either Large City or CoC

☒ Large City: San Diego ☐ Continuum of Care: _____

Contact Person/Title: Keely Halsey

Contact Phone Number: 619-236-6213

Contact Email Address: khalsey@sandiego.gov

Section 1: Expenditure Summary

	Total
Total HEAP Award	\$14,110,397.95
Total HEAP Homeless Youth Funds	\$705,521.00
Total HEAP Funds obligated during reporting period	\$2,498,245.00
Total HEAP funds expended during reporting period	\$1,607,269.00
Total HEAP administrative funds expended during reporting period	\$0.00
Total interest accrued during reporting period	\$158,823.00



Section 2: Expenditure Detail

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other).

For expenditures in the Other category, please provide details on the type of project.

Note: The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

Capital Improvements

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter	0	\$0.00	\$0.00	\$0.00	\$0.00
Emergency Shelter	0	\$0.00	\$0.00	\$0.00	\$0.00
Navigation Center *	138	\$0.00	\$1,134,549	\$0	\$1,134,549
Transitional Housing	0	\$0.00	\$0	\$0	\$0
Permanent Supportive Housing	0	\$0.00	\$0	\$0	\$0
Other Types of Permanent Housing	0	\$0.00	\$0	\$0	\$0
Total	138.00	\$0.00	\$1,134,549	\$0	\$1,134,549

* For purposes of this report, we've classified the City's new shelter at 1710 Imperial Ave as a "navigation center" because the facility meets HEAP's definition of "navigation center." That facility is known locally as one of the City's "bridge shelters" and is separate from the City's newly-opened "Housing Navigation Center," which is located nearby but has a different focus. Both of those facilities opened after the reporting period ended.

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Emergency Shelter	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Navigation Center	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Transitional Housing	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Permanent Supportive Housing	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Other Types of Permanent Housing	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00
Total	0	0	0	\$0.00	\$0.00	\$0.00	\$0.00

Total Increase in Capacity Funded by HEAP	Homeless Youth Funds			Non-Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter	0	0	0	0	0	0
Emergency Shelter	0	0	0	0	0	0
Navigation Center	0	0	0	0	50,370	50,370
Motel Vouchers	0	0	0	0	0	0
Host Home Program	0	0	0	0	0	0
Other Projects: Please list and describe	0	0	0	0	0	0
Total	0	0	0	0	50,370	50,370

* The City's new shelter at 17th and Imperial added 138 beds or 50,370 nights. This facility opened after the reporting period and will be included in future reports.

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)	\$0.00	\$0.00	\$0.00	\$0.00

Mobile Hygiene Units (shower, bathrooms, and/or laundry)	\$0.00	\$0.00	\$0.00	\$0.00
Mobile Health Care Service Units (physical and/or behavioral)	\$0.00	\$0.00	\$0.00	\$0.00
Renovations (new roof, patio covering, painting, etc.)	\$0.00	\$0.00	\$0.00	\$0.00
Safe Parking	\$0.00	\$0.00	\$0.00	\$0.00
Other Projects: Please list and describe	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00

* The City funds access to washers, showers, etc. and access to healthcare through other programs, such as the bridge shelters. The minimal site preparation costs for the City's new Safe Parking facilities are reported in another section

Services

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach	\$0.00	\$0.00	\$0.00	\$0.00
Day Shelter	\$0.00	\$0.00	\$0.00	\$0.00
Homelessness Prevention	\$0.00	\$0.00	\$0.00	\$0.00
Housing Navigation and Landlord Engagement	\$0.00	\$0.00	\$0.00	\$0.00
Services Only	\$0.00	\$0.00	\$0.00	\$0.00
Motel Vouchers	\$0.00	\$0.00	\$0.00	\$0.00
Rental Assistance (not reported in Rental Assistance/Subsidies)	\$0.00	\$0.00	\$0.00	\$0.00
Move-in Costs	\$0.00	\$0.00	\$0.00	\$0.00
Host Home Program (not reported in Rental Assistance/Subsidies)	\$0.00	\$0.00	\$0.00	\$0.00
Other: Storage	\$0.00	\$53,956.00	\$0.00	\$53,956.00
Other: Safe Parking	\$0.00	\$377,149.00	\$0.00	\$377,149.00
Total	\$0.00	\$431,105.00	\$0.00	\$431,105.00

* Due to internal accounting guidelines, the City is not reporting all costs in this report. Please see the "additional comments" in Section 5

Rental Assistance or Subsidies

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)	\$0.00	\$0.00	\$0.00	\$0.00
Rapid Rehousing	\$0.00	\$0.00	\$0.00	\$0.00
Master Leasing	\$0.00	\$0.00	\$0.00	\$0.00
Rental Subsidies	\$0.00	\$0.00	\$0.00	\$0.00
Host Home Program (not reported in Services)	\$0.00	\$0.00	\$0.00	\$0.00
Other:	\$0.00	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00

* Due to internal accounting guidelines, the City is not reporting all costs in this report. Please see the "additional comments" in Section 5

Other Projects

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Criminal Diversion Program	\$0.00	\$41,615.00	\$0.00	\$41,615.00
Total	\$0.00	\$41,615.00	\$0.00	\$41,615.00



Section 3: Outcomes

Outcome data is for project types funded by HEAP. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column.

The number in the “Total” column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

Capital Improvement Projects (New and Expanded) Outcomes

	Homeless Youth HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances Of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services	0	0	0	0
Mobile Healthcare Services	0	0	0	0
Other (please describe)	0	0	0	0

* HEAP funds used to support hygiene and healthcare are reported in other sections, e.g., the shelters provide restrooms, showers, laundry, and access to healthcare services.

SHORT-TERM SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

* The new shelter opened after the reporting period ended. Data will be provided in future reports.

NAVIGATION CENTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0

Average length of stay (in days)	0	0	0	0	0	0	n/a
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* The new shelter/navigation center opened after the reporting period ended. Data will be provided in future reports.

TRANSITIONAL HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

Emergency Shelter							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

PERMANENT SUPPORTIVE HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of "place not meant for habitation"	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0

Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	n/a

OTHER TYPES OF PERMANENT HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Average length of stay (in days)	0	0	0	0	0	0	0

SAFE PARKING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	52.00	63	█	0	528	166	697
Number of instances of services	3448.00	2982	222	0	25710	2851	28561
Number of persons exiting to a permanent housing destination	█	11	█	0	55	15	73
Number of persons exiting to a safe exit, other than permanent housing	0.00	█	0	0	44	30	74
Average length of stay (in days)	116.00	59	40	0	73	24	58

SERVICES OUTCOMES

STREET OUTREACH							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0	0	0	0	0	0	0
Number of persons at imminent risk of homelessness served	0	0	0	0	0	0	0
Number of persons served with a prior living situation of “place not meant for habitation”	0	0	0	0	0	0	0
Number of instances of services	0	0	0	0	0	0	0
Number of persons exiting to a permanent housing destination	0	0	0	0	0	0	0
Number of persons exiting to a safe exit, other than permanent housing	0	0	0	0	0	0	0

Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of “place not meant for habitation”	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Instances of Services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	N/A

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of “place not meant for habitation”	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of Instances of Services	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a permanent housing destination	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Average length of stay (in days)	0.00	0.00	0.00	0.00	0.00	0.00	N/A

OTHER: FAMILY REUNIFICATION PROGRAM							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	■	■	■	0.00	30.00	■	33.00
Number of persons at imminent risk of homelessness served	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Number of persons served with a prior living situation of “place not meant for habitation”	■	■	■	0.00	21.00	■	24.00
Number of persons exiting to a permanent housing destination	■	■	■	0.00	30.00	■	33.00
Number of persons exiting to a safe exit, other than permanent housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Instances of Services*	■	■	■	0.00	30.00	■	33.00
Average length of stay (in days)	N/A	N/A	N/A	N/A	N/A	N/A	N/A



Section 4: Demographics

Fill in the tables below with the number of individuals served due to HEAP funds by the racial and ethnic categories listed below.
One participant may be counted in any of the racial categories and may also be counted separately in the Hispanic/Latino ethnicity column.

Age

Project Type/Age	12 and under	Ages 13-17	Ages 18-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-61	Ages 62+	Doesn't Know/ Refused to Answer
Night by Night Shelter	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Emergency Shelter	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Navigation Center	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Transitional Housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Permanent Supportive Housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Other Types of Permanent Housing	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Safe Parking	48.00	22.00	19.00	53.00	70.00	108.00	68.00	86.00	0.00
Street Outreach	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Day Shelter	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Homelessness Prevention	14.00	██	██	██	██	██	0.00	0.00	0.00
Housing Navigation/Landlord Engagement	17.00	██	██	██	16.00	17.00	██	██	0.00
Rapid Rehousing	15.00	██	██	██	██	15.00	██	██	0.00
Services Only									
Other: Transitional Storage Center	0.00	0.00	██	29.00	62.00	122.00	123.00	93.00	0.00
Other: Family Reunification Program	██	██	██	██	██	██	██	██	0.00
Other: Criminal Diversion	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	192.00
Rental Assistance and Subsidies	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

Gender

Project Type/Gender	Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming (not exclusively M or F)	Doesn't know/ Refused to Answer
Night by Night Shelter	0.00	0.00	0.00	0.00	0.00	0.00
Emergency Shelter	0.00	0.00	0.00	0.00	0.00	0.00
Navigation Center	0.00	0.00	0.00	0.00	0.00	0.00
Transitional Housing	0.00	0.00	0.00	0.00	0.00	0.00
Permanent Supportive Housing	0.00	0.00	0.00	0.00	0.00	0.00
Other Types of Permanent Housing	0.00	0.00	0.00	0.00	0.00	0.00
Safe Parking	227.00	247.00	0.00	0.00	0.00	0.00
Street Outreach	0.00	0.00	0.00	0.00	0.00	0.00
Day Shelter	0.00	0.00	0.00	0.00	0.00	0.00
Homelessness Prevention	██	11.00	0.00	0.00	0.00	0.00
Housing Navigation/Landlord Engagement	59.00	25.00	0.00	0.00	0.00	0.00
Rapid Rehousing	39.00	26.00	0.00	0.00	0.00	0.00
Services Only						
Other: Transitional Storage Center	306.00	127.00	██	0.00	0.00	██
Other: Family Reunification Program	12.00	20.00	██	0.00	0.00	0.00
Other: Criminal Diversion	0.00	0.00	0.00	0.00	0.00	192.00
Rental Assistance and Subsidies	0.00	0.00	0.00	0.00	0.00	0.00



Section 5: Qualitative Assessment

1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homeless goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)

HEAP funds have contributed to the City of San Diego's goal in serving the needs of individuals experiencing homelessness, providing safe and sanitary living conditions, and connecting them to services and housing opportunities. This funding provided an opportunity to build a new bridge shelter, serving 138 adults, expand an existing bridge shelter to serve women, families, and transitional aged youth, create a new criminal diversion program, and expand access for individuals to access a secure storage facility. Additionally, HEAP funds have also supported rental assistance in the form of rapid rehousing and landlord engagement in addition to expanding family reunification and diversion programs. These investments, which would not have been possible without the HEAP grant funding, have created additional services, more capacity, and a stronger network of homeless providers in the region. The City is pleased with the immediate impacts of HEAP funded programs and looks forward to continued growth. The following is an example of how a select number of the City's HEAP funded programs have contributed to the City's local homelessness goals:

Bridge Shelter Program

HEAP funds were used to fund the construction of a new Bridge Shelter located in Downtown San Diego, the City's fourth new shelter since 2017. In this reporting period, the City spent \$1.13 million in capital improvements on this effort. This shelter funded an additional 138 beds for people experiencing homelessness. This shelter provides a year-round (365 days per year) "bridge" housing program in alignment with Housing First principles. The program provides safe, low barrier bridge housing, as well as stabilization and supportive services, to prepare persons experiencing homelessness for the most appropriate longer term or permanent housing interventions, contributing to the regional goals of ensuring instances of homelessness are rare, brief, and non-recurring. The program's target population is flexible in nature and the shelter may serve more than one subpopulation at a time. The shelter provides: beds, showers, restrooms and laundry for the clients. The shelter opened in October; the next reporting period will include the data of individuals served.

Safe Parking Program

To provide a safe place for people living out of standard and recreational vehicles and to connect those individuals to critical services, \$377,149 HEAP funds were used during this reporting period to support a Safe Parking Program at three different locations. The City of San Diego's Safe Parking Program provides secure locations for individuals and families experiencing homelessness to park overnight and receive services. Two of the lots provide safe parking spaces for 120 standard vehicles. The third lot offers flexibility in serving up to 200 standard vehicles or 80 recreational vehicles. On site Case Management teams are available to address needs of individuals and families. Supportive services include: food assistance, employment development, emergency support, benefits access, and asset building. Additionally, Housing Specialists are available to develop plans to find permanent housing solutions.

Criminal Diversion

Prosecution and Law Enforcement Assisted Diversion Services (PLEADS) is designed to provide an early access point to existing City and County treatment resources for individuals experiencing homelessness who also suffer from substance use disorders. This program diverts individuals from the traditional criminal justice system by taking them to a safe alternative environment, where they are provided referrals and transportation to services, when accepted by the individual. By providing an alternative to incarceration, PLEADS offers a meaningful opportunity for assessment and treatment, at a critical moment in the individual's experience.

Other Programs

HEAP funds are utilized to enhance existing programs within the City of San Diego. These enhancements include the creation of additional storage bins for individuals experiencing homelessness, an expansion of the Family Reunification Program into additional neighborhoods within the City of San Diego, and an increase in the number of beds available at the City's existing Bridge Shelters. These programs support local initiatives to decrease the number of unsheltered families and individuals as well as provide additional resources to resolve housing instability. The Landlord Engagement and Assistance Program (LEAP) utilizes HEAP funding to provide to individuals experiencing homelessness by providing security deposits, a contingency fund to mitigate landlord financial risks, and financial incentives for landlords to rent to individuals experiencing homelessness. These programs are coordinated with the San Diego Housing Commission (SDHC).

HEAP funds also allow SDHC's Homelessness Prevention & Diversion program to serve more individuals and families who are at-risk and newly homeless, specifically households in need of a higher level of financial assistance than LEAP may provide. In addition, HEAP funds enable SDHC to reduce wait time for referrals and support program expansion throughout the community.

2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlist, etc.)

During the Reporting Period, the City did not expend HEAP's 5% minimum youth set aside but various City programs serve youth. For instance, Safe Parking has had 222 instances of services of individuals under the age of 24. Other programs, not specifically targeted toward youth, have also shown success in addressing some youth needs. The City's Youth HEAP funds are expected to be expended in the next reporting cycle with the expansion of an existing shelter facility.

The City of San Diego's Community Action Plan on Homelessness, adopted by the City in October 2019, prioritizes preventing and ending youth homelessness in San Diego over the next three years. HEAP funding supports the implementation of programs in San Diego to achieve this three year goal. This includes the creation of Transitional Aged Youth (TAY)-specific beds added to an existing bridge shelter located at Golden Hall. These beds, dedicated to TAY, will create new capacity within the City of San Diego's Homelessness Services and fill a gap within the current system of care. The beds are expected to become available in January 2020.

Further, research has shown that those who experience homelessness as a child have a higher risk of experiencing homelessness as an adult. A goal of SDHC's Prevention services (PEPP) is to break that cycle by prioritizing vulnerable households with children and preventing the first instance of homelessness.

3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).

The programs funded through the HEAP grant align with Housing First principles. All of the City's HEAP funded programs prioritize providing permanent housing to people experiencing homelessness, to help end their homelessness and improve their quality of life, and do so using a low-barrier approach.

For example, the City's Safe Parking Lots, Bridge Shelters, and Storage Facilities have low barriers to entry and serve clients regardless of sobriety or use of illicit substances, completion of treatment, or participation in services. Additionally, the City's programs do not reject applicants on the basis of poor credit or financial history, poor (or lack of) rental history, criminal convictions unrelated to tenancy, or behaviors that indicate a so-called lack of "housing readiness."

A program introduced as a result of the HEAP grant is the criminal diversion program called the Prosecution and Law Enforcement Assisted Diversion Services (PLEADS) program. That program refers clients, based on their needs, to the appropriate level of care for narcotics-related treatment in order to provide a meaningful alternative for law enforcement and the clients - to avoid jail and entry or reentry to the criminal justice system. Referrals include placement in programs that follow the "Housing First" model. This program expands and supplements an existing City-run program for those with alcohol issues.

Housing First principles serve as the foundation for homelessness programs operated in the City of San Diego and through SDHC. Specifically, HEAP funded programs use the principles to inform program design, staffing structures, and to provide a menu of services necessary for achieving placement into a permanent housing solutions while ensuring ongoing housing stability. Programs are low-barrier to ensure housing is the primary focus. This approach aligns with HEAP-funded activities through the creation of local programs providing housing or housing-related services for individuals experiencing homelessness while implementing the programs using a Housing First policy.

SDHC's internal service programs use an open referral process where anyone at-risk of homelessness or currently homeless may apply for assistance. Screening for the program is not contingent on sobriety or engagement with services in order to apply for assistance. Participants in the program have independent leases separate from the program and are provided with a Harm Reduction approach when developing and implementing housing stability plans.

The City ensures compliance by requiring that Housing First principles be used by its service providers, ensuring that obligation is reflected in contracts, and through reporting and monitoring.

4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)

The opportunity to apply for and receive HEAP funding continues to be a unique opportunity to expand our homeless programs in the City of San Diego. The City is grateful for this grant funding which provided new and innovative approaches to continue to serve people experiencing homelessness.

In compliance with HSC 50215(b)(1), the City of San Diego has 50% of its HEAP funds contractually obligated by January 1, 2020. The HEAP Certification Form will be submitted by January 31, 2020. Further, the City has fully programmed 100% of its HEAP funds through the grant term.

ADDITIONAL COMMENTS:

The outcomes included in Sections 3 and 4 of this report reflect the data collected for each program from October 1, 2018 through September 30, 2019. Per the contract, the expenditures reported in Section 2 only reflect all funds that were fully paid and receipted prior to September 30, 2019. The City of San Diego (City) has since received and paid additional invoices for programs that took place during the first year of the grant; however, due to the timing of invoice payments, those expenditures were not included in the report as they were received after September 30, 2019. According to unaudited actuals that occurred in the reporting period but are not reflected in this report, the City expects that ultimately the total for the Reporting Period will be approximately \$830,979 more for a total of \$2,438,248. The City will be including these expenditures in the second annual report.

- \$13,873 Think Dignity Storage
- \$64,628 Safe Parking
- \$41,850 PLEADS
- \$374,816 Rapid Rehousing
- \$76,687 Family Reunification
- \$124,838 Prevention and Diversion
- \$134,253 Landlord Engagement

Criminal Diversion is a pilot program that began on May 1, 2019. Data collection was limited during this first reporting period, but the program is developing more robust reporting capabilities and expect to begin collecting additional data on January 1, 2020. Of the data collected during the beginning of the program, 100% of clients who completed the intake process were screened for level of care and provided literature about treatment options. From those individuals, 1 in 4 accepted immediate referral and transportation to treatment.

Submission Certification

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature: _____

Date: _____

Name &
Title: _____

Keely Halsey
12-31-19
Keely Halsey, Chief of Homelessness Strategies