



## Homeless Emergency Aid Program (HEAP)

### Reporting Periods Please Select One

- ☒ September 1, 2018 - September 30, 2019 Report must be submitted no later than January 1, 2020
- ☐ October 1, 2019 - September 30, 2020 Report must be submitted no later than January 1, 2021
- ☐ October 1, 2020 - June 30, 2021 Report must be submitted no later than September 30, 2021

Submit this report to the Homeless Coordinating and Financing Council by email to [hcfc@bcsh.ca.gov](mailto:hcfc@bcsh.ca.gov)

HEAP Contract # 18-HEAP-00001  
~~18-HEAP-00050~~

Administrative Entity: City of Oakland

Date of Report: 12/30/2019

### Select Either Large City or CoC

☒ Large City: Oakland

☐ Continuum of Care: \_\_\_\_\_

Contact Person/Title: Health & Human Services Planner

Contact Phone Number: 510-238-6186

Contact Email Address: [drdunston@oaklandca.gov](mailto:drdunston@oaklandca.gov)

### Section 1: Expenditure Summary

	Total
Total HEAP Award	\$8,671,116.82
Total HEAP Homeless Youth Funds	\$433,500.00
Total HEAP Funds obligated during reporting period	\$8,671,116.82
Total HEAP funds expended during reporting period	\$3,468,003.89
Total HEAP administrative funds expended during reporting period	\$103,167.56
Total interest accrued during reporting period	\$0.00



## Section 2: Expenditure Detail

For the reporting period, provide the expenditure data for all HEAP allocations (Capital Improvements, Services, Rental Assistance or Subsidies, Homeless Youth Set-Aside and Administrative Costs, Other).

For expenditures in the Other category, please provide details on the type of project.

**Note:** The expenditures being reported are not for each individual project, but a summary of all projects funded by HEAP.

### Capital Improvements

New Projects Funded by HEAP	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter					\$0.00
Emergency Shelter					\$0.00
Navigation Center	114	\$0.00	\$0.00	\$0.00	\$677,531.00
Transitional Housing					\$0.00
Permanent Supportive Housing					\$0.00
Other (RV Safe Parking Site Development)	28				\$121,196.13
<b>Total</b>	142.00	\$0.00	\$0.00	\$0.00	\$798,727.13

Expansion Projects Funded by HEAP	Original # of Beds	# of Beds Added	Total # of Beds	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Short-Term Shelter			0				\$0.00
Emergency Shelter	100 beds for 5 months	100 beds for 7 additional months	100	\$0.00	\$0.00	\$0.00	See Shelter Services Below
Navigation Center			0				\$0.00
Transitional Housing			0				\$0.00
Permanent Supportive Housing			0				\$0.00
Other Types of Permanent Housing			0				\$0.00
<b>Total</b>	0	0	100	\$0.00	\$0.00	\$0.00	\$0.00

Total Increase in Capacity Funded by HEAP	HEAP Funds			Homeless Youth Funds		
	Original # of Nights	# of Nights Added	Total # of Nights	Original # of Nights	# of Nights Added	Total # of Nights
Short-Term Shelter			0			0
Emergency Shelter	15000	21500	36500			0
Navigation Center	0	41610	41610			0
Motel Vouchers			0			0
Host Home Program			0			0
Other Projects: Please list and describe			0			0

Total	15000	63110	78110	0	0	0
-------	-------	-------	-------	---	---	---

Other Projects Funded by HEAP	Total HEAP Funds Expended	Total Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Appliances (washer, dryer, A/C, heater, water heater, etc.)				\$0.00
Mobile Hygiene Units (shower, bathrooms, and/or laundry)	\$55,254.89	\$0.00	\$0.00	\$55,254.89
Mobile Health Care Service Units (physical and/or behavioral)				\$0.00
Renovations (new roof, patio covering, painting, etc.)				\$0.00
Safe Parking	\$209,464.51	\$0.00	\$0.00	\$209,464.51
Other Projects: Please list and describe				\$0.00
<b>Total</b>	<b>\$264,719.40</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$264,719.40</b>

#### Services

Project Type Funded by HEAP	Total HEAP Funds Expended	Total Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Street Outreach	\$93,161.77	\$0.00	\$0.00	\$93,161.77
Shelter Services / Operations	\$807,229.69	\$0.00	\$0.00	\$807,229.69
Homelessness Prevention				\$0.00
Housing Navigation Services / Operations	\$1,400,998.34	\$0.00	\$0.00	\$1,400,998.34
Services Only				\$0.00
Motel Vouchers				\$0.00
Rental Assistance (not reported in Rental Assistance/Subsidies)				\$0.00
Move-in Costs				\$0.00
Host Home Program (not reported in Rental Assistance/Subsidies)				\$0.00
<b>Total</b>	<b>\$2,301,389.80</b>	<b>\$0.00</b>	<b>\$0.00</b>	<b>\$2,301,389.80</b>

#### Rental Assistance or Subsidies

Project Type Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Rental Assistance (not reported in Services)				\$0.00
Rapid Rehousing				\$0.00
Master Leasing				\$0.00
Rental Subsidies				\$0.00
Host Home Program (not reported in Services)				\$0.00
Other: please list and describe. Add a row for each project				\$0.00

Total	\$0.00	\$0.00	\$0.00	\$0.00
-------	--------	--------	--------	--------

**Other Projects**

Other Projects Funded by HEAP	Total Homeless Youth Funds Expended	Total Non-Homeless Youth Funds Expended	Total Accrued Interest Funds Expended	Total Funds Expended
Other Projects: Please list and describe	\$0.00			\$0.00
Total	\$0.00	\$0.00	\$0.00	\$0.00



### Section 3: Outcomes

Outcome data is for project types funded by HEAP. For the tables asking for the numbers of participants in each project or project type, one participant may be counted in more than one column.

The number in the "Total" column, however, should be of the number of unduplicated individuals as opposed to the sum of the numbers in that row.

#### Capital Improvement Projects (New and Expanded) Outcomes

	HEAP Funds		Non-Homeless Youth HEAP Funds	
	Number of Days Service Provided	Number of Instances Of Service	Number of Days Service Provided	Number of Instances of Service
Mobile Hygiene Services/showers and Laundry	54	573		
Mobile Healthcare Services				
Portable Toilets and wash stations	92	22 encampments		

EMERGENCY SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	294	76	31		839	0	839
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							452
Number of instances of services							27890
Number of persons exiting to a permanent housing destination							0
Number of persons exiting to a safe exit, other than permanent housing							0
Average length of stay (in days)							n/a

NAVIGATION CENTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	158	17	13	0	256	0	256
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							187
Number of instances of services							N/A
Number of persons exiting to a permanent housing destination							34



Number of persons exiting to a safe exit, other than permanent housing							72
Average length of stay (in days)							n/a

TRANSITIONAL HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

PERMANENT SUPPORTIVE HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER TYPES OF PERMANENT HOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							

Number of instances of services							
Number of persons exiting to a permanent housing destination							
Average length of stay (in days)							n/a

SAFE PARKING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served	34.00			0.00	44.00	0.00	44.00
Number of instances of services							N/A
Number of persons exiting to a permanent housing destination							0.00
Number of persons exiting to a safe exit, other than permanent housing							0.00
Average length of stay (in days)							n/a

#### SERVICES OUTCOMES

STREET OUTREACH							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							N/A
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							

DAY SHELTER							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							

Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

HOMELESS PREVENTION							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of instances of services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

HOUSING NAGIGATION-LANDLORD ENGAGEMENT							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							



Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

#### SERVICES ONLY

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

#### OTHER: PLEASE LIST

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of services							

#### RENTAL ASSISTANCE OR SUBSIDIES OUTCOMES

#### RENTAL ASSISTANCE

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							

Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

RAPID REHOUSING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

MASTER LEASING							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

MOTEL VOUCHERS							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							

Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

RENTAL SUBSIDIES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a

HOST HOMES							
Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"							
Number of Instances of Services							
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Average length of stay (in days)							n/a

OTHER: PLEASE LIST TYPE

Performance Measures by Subpopulation	Chronically Homeless	Veteran	Unaccompanied Homeless Youth (18-24)	Unaccompanied Homeless Youth (Under 18)	Households (Without Children)	Households (With Children and Adults)	Total Served (Unduplicated)
Number of homeless persons served							
Number of persons at imminent risk of homelessness served							
Number of persons served with a prior living situation of "place not meant for habitation"			N/A				
Number of persons exiting to a permanent housing destination							
Number of persons exiting to a safe exit, other than permanent housing							
Instances of Services							
Average length of stay (in days)							n/a





#### Section 4: Demographics

Fill in the tables below with the number of individuals served due to HEAP funds by the racial and ethnic categories listed below.  
One participant may be counted in any of the racial categories and may also be counted separately in the Hispanic/Latino ethnicity column.

#### Age

Project Type/Age	12 and under	Ages 13-17	Ages 18-24	Ages 25-34	Ages 35-44	Ages 45-54	Ages 55-61	Ages 62+	Doesn't Know/ Refused to Answer
Night by Night Shelter									
Emergency Shelter		0.00	31.00	141.00	154.00	203.00	161.00	141.00	
Navigation Center			13.00	67.00	66.00	61.00	27.00	22.00	0.00
Transitional Housing									
Permanent Supportive Housing									
Other Types of Permanent Housing									
Safe Parking	0.00	0.00			11.00				0.00
Street Outreach									
Day Shelter									
Homelessness Prevention									
Housing Navigation/Landlord Engagement									
Services Only									
Other: please list and describe									
Rental Assistance and Subsidies									

#### Gender

Project Type/Gender	Male	Female	Trans Female (M to F)	Trans Male (F to M)	Gender Non-Conforming (not exclusively M or F)	Doesn't know/ Refused to Answer
Night by Night Shelter						
Emergency Shelter	522.00	300.00			0.00	11.00
Navigation Center	162.00	93.00		0.00	0.00	0.00
Transitional Housing						
Permanent Supportive Housing						
Other Types of Permanent Housing						
Safe Parking	25.00	19.00	0.00	0.00	0.00	0.00
Street Outreach						
Day Shelter						
Homelessness Prevention						
Housing Navigation/Landlord Engagement						
Services Only						
Other: please list and describe						
Rental Assistance and Subsidies						

**Race**

Project Type/Race	White	Black or African American	Asian	American Indian or Alaska Native	Native Hawaiian or Other Pacific Islander	Multiple Races	Doesn't Know/ Refused to Answer
Night by Night Shelter							
Emergency Shelter	191.00	547.00	18.00	19.00	11.00	34.00	19.00
Navigation Center	49.00	157.00		12.00		17.00	
Transitional Housing							
Permanent Supportive Housing							
Other Types of Permanent Housing							
Safe Parking	26.00	15.00		0.00	0.00		
Street Outreach							
Day Shelter							
Homelessness Prevention							
Housing Navigation/Landlord Engagement							
Services Only							
Other: please list and describe							
Rental Assistance and Subsidies							



## Section 5: Qualitative Assessment

**1. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local homeless goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlists, etc.)**

City HEAP funds have primarily contributed to the goal of reducing unsheltered homelessness in our community. During the reporting period, HEAP funds have allowed the City to increase its capacity to deliver critical services to the unsheltered population by expanding the City's shelter capacity by 100 year round beds, or 365,000 bed nights; the creation of three Community Cabins sites (navigation centers) that collectively provide 154 beds or 56210 bed nights along with housing navigation and other wrap around services; and the creation of an RV Safe Parking site that provides 45 parking spaces (serving approximately 90 people) with electricity, drinking water, 24 hour security. In addition to ending unsheltered homelessness, the HEAP funds have been used to improve health and hygiene for people who remain unsheltered. Funding has covered the expansion of mobile hygiene services to include mobile showers and laundry service at ten encampment sites; and the addition of 1 FTE Outreach worker whose focus is to work with entire encampments on health and safety issues.

**2. Describe how HEAP funds have contributed to your Continuum of Care making progress towards local youth homelessness goals (e.g. additional services provided, capacity created, systems building, investments made, lower waitlist, etc.)**

The youth-set aside will allow the City to expand its capacity to serve transitional aged youths in emergency shelter. The funds will be used to partially support the capital costs of expanding an existing youth shelter by 30 beds, or 10,950 bed nights. While these funds were not expended during the reporting period, the funds have been obligated and the City anticipates the additional capacity coming online within the next 12 months.

**3. Describe the alignment between HEAP-funded activities and "Housing First" principles (as defined in Welfare and Institutions Code section 8255).**

All HEAP funded activities and programs are aligned with "Housing First" principles. The emergency shelter, Community Cabins and Safe Parking programs are extremely low barrier for entry and accept clients without preconditions including those with active substance use, criminal backgrounds, lack of income, and those who are experiencing mental health symptoms. The City ensures that all its HEAP funded programs employ a housing first model and that low-barrier standards are adhered to by all service providers.

**4. Please provide any additional feedback on the impact of HEAP funds that you would like to share with the Homeless Coordinating and Financing Council. (Optional)**

The uniqueness of this program has contributed to its success in Oakland. The simple application, rapid allocation of funds, flexibility of use, and direct allocation to the City all contributed to our success in getting these funds immediately into action and addressing the crisis of unsheltered homelessness in our community. The impact of HEAP funding cannot be overstated. The funding has significantly bolstered the City's ability to mitigate the negative impact of the housing and homeless crisis in Oakland, especially the impact of unsheltered homelessness. HEAP funding will ultimately allow the City to operate 5 navigation centers, 3 safe parking sites, increase mobile health and hygiene services, provide encampment focused outreach, , and expand the City's capacity to provide shelter to transitional aged youths.



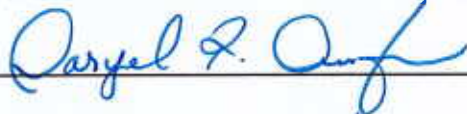
**ADDITIONAL COMMENTS:**

Program agreements are signed by participants at the City's Navigation Centers and Safe Parking Sites and participants are assigned a bed/space until the participant exits the program, therefore, "number of instances of services" are not calculated by these interventions, which is noted as "N/A" in Section 3. Additionally, the City hired an Outreach Worker to coordinate outreach efforts with outreach organizations the City contracts with and to work with entire encampments around maintaining their health and safety. Individual outreach contacts were not tracked.

**Submission Certification**

I certify that all information included in this report is true and accurate to the best of my knowledge.

Signature: \_\_\_\_\_



Date: \_\_\_\_\_

12/30/2019

Name &amp;

Title:

Daryel R. Dunston, Health & Human Services Planner