

# NorCal Continuum of Care (CoC) HHAP Application

## 1. SUMMARY OF HOMELESSNESS IN THE CoC, LARGE CITY, OR COUNTY

### A. Submit their CoC's complete HUD Longitudinal System Assessment (LSA) from June 2018 – June 2019.

Please refer to LSA attachment.

### B. Use the LSA data to provide (as defined by HUD):

1. Total number of households served in: (1) Emergency Shelter, Safe Haven and Transitional Housing - 0, (2) Rapid Rehousing - 133, and (3) Permanent Supportive Housing - 15.
2. Total number of disabled households served across all interventions. 66
3. Total number of households experiencing chronic homelessness served across all interventions. 51
4. Total number of 55+ households served across all interventions. 59
5. Total number of unaccompanied youth served across all interventions. 0
6. Total number of veteran households served across all interventions. 30
7. Number of individuals served across all interventions who were: (1) Female - 73, (2) Male - 84, (3) Transgender, or (4) Gender Non- Conforming – 1 (3 and 4 categorized together).
8. Total number individuals served across all interventions who were: (1) White, Non-Hispanic/Non-Latino (only - 121, (2) White, Hispanic/Latino (only) - 9, (3) Black or African American (only) - 9, (4) Asian (only) - 0, (5) American Indian or Alaska Native (only) - 8, (5) Native Hawaiian/Other Pacific Islander (only) – 1 or (6) Multiple races - 3

## 2. DEMONSTRATION OF REGIONAL COORDINATION

### A. Coordinated Entry System (CES) Information

#### 1. Describe how your CES functions, including:

- a. What entity is responsible for operating your CES?

The NorCal Continuum of Care and HMIS Lead Agency (the Shasta County Housing and Community Action Agency).

**b. What is the process for assessment and identification of housing needs for individuals and families that are experiencing or at risk of experiencing homelessness in your community?**

Through the use of the VI-SPDAT questionnaire, individuals and families are scored to determine the level of vulnerability for experiencing homelessness or at risk of experiencing homelessness. Individuals and clients access the coordinated entry system through housing providers identified throughout the community.

**c. How are people referred to available housing through CES?**

Once the VI-SPDAT is complete, the CoC HMIS system is used to manage persons referred to the Coordinated Entry System. The access points (publically identified housing providers) enter clients with their VI-SPDAT scores into the Coordinated Entry System. Based upon the score and need, clients are referred to the appropriate services providers. Providers will then collaborate with other services providers to ensure wraparound assistance is being provided.

**2. How do you promote the utilization of your CES? Specifically:**

**a. What outreach do you conduct to ensure all individuals experiencing homelessness, including those with multiple barriers, are aware of the CES assessment and referral process?**

All access points will advertise the coordinated entry system and review their client data base to ensure all clients are aware of the coordinated entry system and the associated benefits. Street outreach will be utilized to educate the target population on how to access coordinated entry. Additionally, coordinated entry will be advertised at community events such as health fairs, job fairs, the Point-In-Time Count, landlord engagement sessions, local government boards and meetings, social media, news outlets, hospitals and health care facilities, etc.

**b. What is the grievance or appeal process for customers?**

The grievance process and associated policy will be managed by the HMIS/Coordinated Entry Committee. Complaints are to be filed with the CoC Coordinated. The CoC Coordinator will review the grievance and any documentation to determine resolution methods.

**c. How do you provide culturally responsive services to people experiencing homelessness?**

Community outreach will be a critical component to ensuring a successful CES. Collaborating with agencies and community advocates will assist in identify and ensuring culturally responsive services are provided to people experiencing homelessness. This will include providing documentation in native languages, supporting cultural competence in all organization involved in the CES, and utilizing evidence based practices to identify and match the needs of the targeted community to ensure inclusivity.

**3. What, if any, are the current challenges preventing successful CES operation in your jurisdiction, and how do you plan to address these challenges?**

There are several challenges that affect the successful operation of the CES in the NorCal CoC jurisdiction. Prior to 2014, limited resources resulted in stalled implementation of coordinated entry. With consideration to the stalled implementation, factors such as the geographical landscape also challenge the successful operation of the CES. Covering nearly 24,000 square miles, comprehensively addressing the unique needs of each of the seven counties in the NorCal CoC has been a time consuming process. Within the past year, the NorCal CoC has made significant progress in addressing these challenges. Notably, regular quarterly HMIS/CEP Committee meetings are conducted. These committee meetings include participation from all seven counties. Additionally, CEP workgroup meetings with participants from all seven counties occur on a monthly basis. Updates and progress reports are regularly discussed at CoC Advisory Board meetings and the CoC Executive Board meetings. To further address the stated challenges, the NorCal CoC Lead Agency participates in the HUD CE Communities of Practice. The NorCal CoC Lead Agency has also received a HMIS technical assistance grant to help implement the availability of online trainings, best practices for a CES, and drafting policies and procedures.

13

**B. Prioritization Criteria**

**1. What are the criteria used to prioritize assistance for people experiencing homelessness in your jurisdiction?**

The NorCal CoC has adopted the HUD released guidance Notice CPD 16-11 on prioritizing persons experiencing chronic homelessness and other vulnerable homeless persons in permanent supportive housing. The guidance in this Notice is provided to all CoCs and all recipients and subrecipients of CoC Program funds.

Criteria used to prioritize assistance for people experiencing homelessness in our jurisdiction varies dependent on program specific requirements. Many state and federally funded programs require the use of the Vulnerability Prioritization Decision Assistance Tool Index – Service (V-SPDAT) to prioritize assistance for individual or families. Those with highest score are prioritized over those with low scores. However, individual program intake processes are also used. Examples of program specific criteria used to prioritize assistance include the Shasta County Housing Authority's use of waitlist preferences. Preferences include families who have been involuntarily displaced by governmental action or by a result of a disaster (such as the Carr Fire), individuals who are disabled and non-elderly, individuals or families who are elderly, families who meet the HUD homeless definition, etc.

## **2. How is CES, pursuant to 24 CFR 578.8(a)(8) used for this process?**

As mentioned above, NorCal CoC has adopted the HUD released guidance Notice CPD 16-11 on prioritizing persons experiencing chronic homelessness and other vulnerable homeless persons (to include individuals and families who are fleeing, or attempting to flee, domestic violence, dating violence, sexual assault, or stalking) in permanent supportive housing. The Vulnerability Prioritization Decision Assistance Tool Index – Service (V-SPDAT) is used to prioritize individuals, Transition Age Youth (TAY), and families for available permanent housing based on acuity and chronicity. Additionally, the Homeless Information Management System (HMIS) in coordination with the CES, assist to determine eligibility and prioritization for services. Clients are matched to available resources based on their need and vulnerability. The most vulnerable clients are prioritized for available housing navigation and location services.

## **C. Coordination of Regional Needs**

### **1. How have you coordinated with your partnering CoC, large city (if applicable), and/or county to identify your share of the regional need to address homelessness?**

Yes. Extensive coordination has occurred with partnering counties. Seven counties are represented at the NorCal CoC and all seven counties have multiple county agencies represented. This has facilitated ongoing discussion about regional needs to address homelessness and identification of the NorCal CoC's share of the need. Additionally, through the use of the CoC's strategic plan and the development of strategic plans specific to each county and city departments represented at the CoC, priorities and goals have been identified which assist in outlining the CoC's share of regional need to address homelessness.

## **2. What is your identified share of this need, and how will the requested funds help your jurisdiction meet it?**

While partnering counties provide critical services through their health and human services agencies, housing authorities, behavioral health agencies, victim witness and other governmental programs, the NorCal CoC share of the need is distinctly different. Collaborating with non-profit agencies, medical services, educational entities, religious organization, etc, the NorCal CoC is able to leverage resources to fulfill needs the counties would otherwise not be able to provide and/or funding stream prohibit. This includes creating innovative strategies to addressing homelessness like housing navigation services, host homes, and system support for existing programs.

The requested funds will assist our jurisdiction in meeting our share of the need by developing innovative programs as mentioned (and described below in detail) and addressing gaps in service while working with counties and other community agencies. In leveraging existing funding sources when possible and HHAP funds, the NorCal CoC is able to support collaboration to address the complex issue of homelessness.

### **D. Creating Sustainable, Long Term Housing Solutions**

#### **1. How is your jurisdiction involved in the efforts to create sustainable, long-term housing solutions for people experiencing homelessness across your region?**

As previously mentioned, the NorCal CoC is actively involved in big and small efforts to create sustainable, long-term housing solutions for people experiencing homelessness across our region. Efforts include but are not limited to:

- Partnering with agencies and populations from numerous disciplines to include:
  - Housing developers
  - Legal services providers
  - Health care providers
  - City and County Planning
  - Community Activist
  - Individuals with lived experience
  - Educational institutions to include institutions of higher learning
  - Veterans groups
  - Mental health groups
  - Addiction specialists and advocacy groups
  - Religious organizations
  - Law enforcement

- o Housing Authorities
- o And many more...
- Developing and managing the Coordinated Entry System across seven counties
- Developing and strengthen data and information sharing across 10 county jurisdictions through HMIS to include training and technical assistance for all 10 counties
- Coordinating and information sharing with seven counties on best practices and providing training opportunities (like housing first training)
- Development of a strategic plan to address the issue of homelessness in the NorCal CoC seven county jurisdiction

### 3. **RESOURCES ADDRESSING HOMELESSNESS**

#### **A. Existing Programs and Resources**

1. Provide an exhaustive list of all funds (including the program and dollar amount) that your jurisdiction currently uses to provide housing and homeless services for homeless populations.

Homeless Emergency Aid Program (HEAP)	\$2,695,571.87
California Emergency Solutions and Housing (CESH)	\$513,113.00
Emergency Solutions Grant (ESG) 2019	\$135,046.00
HUD CoC HMIS	\$30,000
HUD CES	\$61,809
HUD CoC Planning	\$30,624
Total	\$3,466,163.87

#### **2. How are these resources integrated or coordinated with applicants from overlapping jurisdictions (i.e. CoC, large city, and/or county)?**

With representation from all seven counties within the NorCal CoC jurisdiction, the resources above, provide opportunity for agencies in each county to integrate and/or coordinate resources when possible. Counties commonly coordinate with other service providers represented at the CoC to leverage and braid funding when allowable. Through the use of Memorandums of Understanding (MOUs), personal service agreements, inter-agency agreements, and other contractual means, overlapping jurisdictions regionally coordinate services. For example, HEAP funds are allocated throughout all counties in the CoC. Sub-recipients including

county agencies or other service provider agencies collaborate on service provide to their respective county or bordering counties.

### **3. What gaps currently exist in housing and homeless services for homeless populations in your jurisdiction?**

The gaps which currently exist in housing and homeless services for the homeless population in this jurisdiction correlate to the activities proposed in item B. HHAP Funding Plans. These gaps are mutually inclusive in many ways. As such, proposed HHAP funding plans have been developed to address the gaps in service and housing for the homeless population in a wraparound approach, while taking into consideration the distinct needs of each county represented at the CoC. These gaps include:

- The need for increased permanent supportive housing and affordable housing units available across the CoC. Discussion and proposed activity includes addressing this need in the following ways:
  - Evaluate the need and feasibility for new development or conversions to permanent supportive housing
  - Identify stock units available and negotiate for permanent supportive housing among existing multi-family housing stock
  - Engage landlords as partners, developers, and banks to increase housing units available for landlord engagement and landlord mitigation funds.
  - Increase private development of low-rent housing.
  
- Expanding the capacity for housing providers across the CoC. Discussion and proposed activity includes addressing this need in the following ways:
  - Expand the number of entities with staffing and a capacity to administer housing programs to include outreach efforts and coordination and system support.
  - Ensure housing stability through case management and supportive services to include the expansion of services through operating subsidies and system support.

## **B. HHAP Funding Plans**

**1. Explain, in detail, how your jurisdiction plans to use the full amount of HHAP funds (including the youth set-aside) and how it will complement existing funds to close the identified gaps in housing and homeless services for the homeless population in your jurisdiction.**

The NorCal CoC serves the communities of Del Norte, Lassen, Modoc, Plumas, Shasta, Sierra, and Siskiyou counties. This consortium is comprised of individuals and organizations with the common purpose of planning a housing and services system for the homeless and at-risk of being homeless population. Our joint mission is to end homelessness in our jurisdiction.

The plans presented in this application are a result of significant collaboration throughout the CoC advisory boards and executive board. Each county is represented by an advisory board comprised of county-specific agencies, individuals, and one executive board member. The executive board is comprised of executive board members from each of the seven counties in the CoC.

In developing the plans presented, each advisory board collaborated with their county agency and community partners to identify gaps in housing and homeless services for the homeless population in their county. Jointly selecting the best use of funds through the eligible uses and evidence based practices, the plans outlined below are done so with full support by the NorCal CoC and represented counties.

HHAP funds will be distributed throughout the counties in the NorCal CoC using the 2019 Point-In-Time (PIT) Count. The distribution of HHAP funds are as follows:

Del Norte	\$201,580.26
Lassen	\$50,395.06
Modoc	\$5,477.72
Plumas	\$50,395.06
Shasta	\$906,015.61
Sierra	\$13,146.54
Siskiyou	\$250,879.78
Total	<b>\$1,477,890.04</b>
Administrative Costs	<b>\$111,239.03</b>
<b>Total Allocation</b>	<b>\$1,589,129.07</b>

Due to the unique structure of the NorCal CoC, plans are categorized by county.

### **Del Norte**

The Del Norte Advisory Board intends to utilize HHAP funding in the following eligible use categories:

- Rental Assistance
- Prevention
- Operating Subsidies
- System Support

Through the evaluation of currently provided services and identified gaps, Del Norte seeks to use HHAP funds to provide both short-term and long-term evidence based approaches to addressing the needs of the low-income, homeless county residents to include youth. Key aspects of these services include interim housing assistance, housing acquisition assistance, housing stabilization assistance and payment to avoid a court-ordered eviction as well as offering limited services to ensure habitability of existing housing to avoid displacement.

Additionally, the Del Norte Advisory Board intends to expand scopes of entry and access points for target populations locally in Del Norte and across the NorCal CoC region. This will include strengthening partnerships within the community to provide the broadest opportunities for the target population. This includes hospitals, criminal justice facilities, schools, community based organizations, faith-based organizations, housing providers, and shelters. This may include funding to support access to the Homeless Management Information System (HMIS) for Del Norte community partners.

### **Lassen**

The Lassen Advisory Board intends to utilize HHAP funding in the following eligible use categories:

- Operating Subsidies

Through the evaluation of currently provided services and identified gaps, Lassen seeks to use HHAP funds to partner with Crossroads Ministry to expand their emergency shelter through operating subsidies. Providing transitional housing, homeless assistance, food services, and emergency shelter. Operating subsidies could be used to fund additional staff, site improvements and other approved operating subsidies uses. The proposed operating subsidies would support increased capacity through an increase in daily services and hours of operation.

### **Modoc**

The Modoc Advisory Board intends to utilize HHAP funding in the following eligible use categories:

- Rental Assistance
- Landlord Incentives
- Prevention and Shelter Diversion to Permanent Housing

Complementing existing HDAP, County Medical Services Program, and Whole Person Care activities and funding, it is believed that an innovative and comprehensive approach can assist in addressing services that focus on prevention and stabilization for the target population experiencing or at risk of experiencing homelessness. In reviewing the current services provided and complementing existing funds and activities, gaps in services can be addressed without duplicating services by implementing this program strategy. Through enhanced case management techniques, rental assistance, landlord incentives and prevention activities can be carried out while utilizing motivational interviewing, system navigation, and harm reduction techniques. It is believed that these programs will engage participants in creating problem solving conversations to address their immediate housing crisis.

### **Plumas**

The Plumas/Sierra Advisory Board intends to utilize HHAP funding in the following eligible use categories:

- Prevention and Shelter Diversion to Permanent Housing
- Operating Subsidies

Through the evaluation of currently provided services and identified gaps, Plumas seeks to use HHAP funding to develop a program which targets people who are at imminent risk of homelessness. This will assist in closing gaps in service to this population as services in prevention (especially ancillary services) are limited in this county.

Additionally, funding for the use of operating subsidies will be used to support operating at the Ohana House Emergency Shelter. The Ohana House is an emergency and transitional housing model for adults aged 18 and older. Utilizing comprehensive case management with wraparound services, operating subsidies will support increased capacity within the community for those experiencing a housing crisis.

### **Shasta**

The Shasta Advisory Board intends to utilize HHAP funding in the following eligible use categories:

- Operating Subsidies to include operating reserves
- Outreach and coordination
- Delivery of Permanent housing
- Innovative housing solutions (specifically for youth)

Collaborating with a myriad of community agencies, the Shasta Advisory Board evaluated currently provided services and identified gaps. The projects presented address gaps of service within the community, while complementing

and leveraging existing resources. Notably, each proposed project involves multiple stakeholders and coordination among multiple services providers.

Burney Fourplex: Hill Country Community Clinic (HCCC) and Tri County Community Network (TCCN):

Through collaborative efforts, HCCC and TCCN in partnership with Shasta County Health and Human Services, propose providing a Full Service Partnership program to community members who have serious mental illnesses (SMI) and are homeless or at-risk of homelessness. This delivery of permanent housing, will add four unit to the local supportive services housing supply. The proposed fourplex will create four- 2-bedroom, 1 bathroom units. Clients will be identified through the coordinated entry system for referral to this program. Funding will be used for acquisition and rehabilitation of the fourplex.

Host Homes Program and Youth Drop In Center: Hill Country Health and Wellness and Ready for Life Foster Family Agency And Youth and Family Programs:

Through collaborative efforts, Hill Country Health and Wellness, Ready for Life Foster Family Agency, and Youth and Family Programs proposes providing an innovative, grassroots approach to addressing the community's homelessness crisis. By pairing transition-aged youth (18-24) with community members who have underutilized spaces in their homes, youth not only obtain access to short-term shelter and are also able to build meaningful connections to caring adults in their community. While staying in host homes, youth guests are able to engage in the long-term housing search safely and more successfully and save any income early while being hosted toward their future. The Host Homes start-up will be supported by Point Source Youth, a national non-profit organization working to end youth homelessness.

The Homeless Youth Drop-in Center will serve an important function in outreach efforts to engage homeless youth.

The host home model helps to prevent isolation and loneliness by pairing youth with hosts and providing case managers for support. Additionally, social and community building activities will be planned by the program staff for youth, hosts, extended family, and friends to encourage positive interaction, allow for socialization and promote positive connection.

The Youth-Set Aside funding is allocated for this project. Homeless Youth (ages 18-24) in the NorCal CoC jurisdiction may participate in this program.

Shasta Lake Veterans Village: Veterans Housing Development Corporation (VHDC) and Veterans Resource Center of America:

The Shasta Lake Veterans Village project seeks the use of HHAP funding for operating reserves. In development of this housing project, operating reserves are needed and required by CalVet. The Shasta Lake Veterans Village development will provide a Permanent Supportive Housing environment for

homeless and at-risk veterans who will benefit from residing in a supportive living environment in the Shasta County area. Wraparound support services will be offered and case management will be provided. Residents who wish to take advantage of the supportive services offered, will have the opportunity to participate in the development and implementation of an individual service plan ("ISP").

Collaborative partners in this project include the Shasta County Housing Authority, Cal Vet, Cal OES, the Department of Veterans Affairs, the American Red Cross, and multiple other agencies.

Project to Support Operating Reserves, Outreach and Coordination activities:

The NorCal CoC seeks to develop a project which provides operating reserves, outreach, and coordination activities for homeless and at-risk veterans to an existing community organization. The project will support wraparound supportive services and case management.

Collaborative partners in this project include the Department of Veterans Affairs, the Veterans Resource Center of America. Referral partnerships will also be encouraged.

**Sierra**

The Plumas/Sierra Advisory Board intends to utilize HHAP funding in the following eligible use category:

- Prevention and Shelter Diversion to Permanent Housing

Through the evaluation of currently provided services and identified gaps, Sierra seeks to use HHAP funding to support Plumas Crisis Intervention Resource and Wellness Centers (PCIRC) in providing prevention services. Services will target people who are at imminent risk of homelessness. In addition to providing services such as (but are not limited to) short-term and medium-term rental assistance, payment of rental arrears, security deposits, utility payments, and moving costs, services will be provided to also connect participants to other assistance available in the community. This will assist in closing gaps in service to this population as services in prevention (especially ancillary services) are limited in this county.

**Siskiyou**

The Siskiyou Advisory Board intends to utilize HHAP funding in the following eligible use category:

- Outreach and coordination
- System support for activities necessary to create regional partnerships

Through the use of HHAP funding, it is believed that system support, outreach, and coordination can address a gap of housing coordination in Siskiyou County. Through housing coordination, engagement of unsheltered individuals can be supported and connections to emergency shelter, housing, and other relevant services can occur. This program service can be used to assist participants in a range of services aimed at addressing their personal housing crisis.

In addition to the outreach and coordination services that the housing navigation program could provide, it would also support opportunity for existing systems and increased collaboration to be supported. Leveraging existing services while creating opportunities for engagement, this housing coordination program would support increased levels of wraparound services for those experiencing homelessness or at risk of being homeless.

## **2. How will you ensure that HHAP funded projects will align and comply with the core components of Housing First as defined in Welfare and Institutions Code § 8255(b)?**

To ensure that HHAP funded projects will align and comply with the core components of Housing First as defined in Welfare and Institutions Code § 8255(b), the county intends to implement the usage of the Housing First Assessment Tool provided by HUD. Each HHAP funded projects will be evaluated by the usage of the seven (7) access points:

- Projects are low barrier
- Projects do not deny assistance for unnecessary reasons
- Access regardless of sexual orientation, gender identity, or marital status
- Admission process is expedited with speed and efficiency
- Intake processes are person-centered and flexible
- The provider/project accepts and makes referrals directly through coordinated entry
- Exits to homelessness are avoided

Housing first standards may be evaluated by the Housing First Assessment Tool and will cover standards for access and evaluation, leases, services and housing, and project-specific detail.

Any sub-recipients receiving HHAP funding will be required to comply with the core components of Housing First. All sub-recipients and proposed

projects will be evaluated for compliance to Housing First. Sub-recipients will be contractually obligated to carry out all program activities in compliance with Housing First requirements.

#### **4. PARTNERS ADDRESSING HOMELESSNESS**

##### **A. Collaborating Partner Efforts**

**In developing proposed projects, multiple organization assisted in providing feedback and selection of projects. Provided below is a summary of over 60 organizations represented at the NorCal CoC advisory boards:**

Del Norte County Health and Human Services (HHSA), City of Crescent City Housing Authority, Redwood Community College District, Del Norte Senior Center, Del Norte County Unified School District, Lassen County Community Social Services, Lassen County Behavioral Health, Feather River College, Sierra County Behavioral Health, Environmental Alternatives Family Services, Plumas County Department of Social Services, Plumas Rural Services, Plumas Crisis Intervention and Resource Center, Plumas County Alternative Sentencing, High Sierras Family Resource Center, Plumas County Planning Department, Lassen-Plumas-Sierra Community Action Agency, Plumas County Public Health Agency, TEACH, Modoc County Health Services, Modoc County Dept. of Social Services, Modoc County Office of Administration, City of Alturas, Modoc County Road Department, Modoc County Probation Department, Modoc County Dept. of Social Services, Siskiyou HHSA, Team Shasta, Siskiyou Behavioral Health, City of Yreka, Siskiyou Sheriff's Department, Fairchild Medical Center, City of Mt. Shasta, Six Stones Wellness Center, Mercy Mt. Shasta, Siskiyou Probation Department, CASA of Siskiyou County, Karuk Human Services, Yreka CRC HUB, Dunsmuir CRC, Siskiyou Anti-Trafficking Coalition, Siskiyou County Substance Use Department, Shasta County HHSA, Shasta County Office of Education, Hill Country Health & Wellness, Shasta Community Health Center, United Way of Northern California, United Shasta Volunteer Group, Redding Veterans Resource Center, The Salvation Army, Northern Valley Catholic Social Services, Empire Recovery Center, Lutheran Social Services of Northern California, Faithworks, Disability Action Agency, Planned Parenthood, St. James Lutheran Church, Pathways Hope for Children, CHYBA, City of Anderson, City of Redding Housing Authority, Shasta County Housing Authority, and individuals with lived experience.

Due to the unique structure of the NorCal CoC, collaborative partners are categorized by county.

**Del Norte:**

At this time, collaborative partners have not been committed. However, the Del Norte Advisory board has identified collaborative partners by industry. This includes: hospitals, law enforcement, schools, non-profit organizations, housing service providers, faith-based organizations, and the county.

**Lassen:**

At this time, collaborative partners which have been identified include Crossroad Ministry (shelter provider) and Lassen County Health and Human Services. It is proposed that operating subsidies are provided to this non-profit organization to expand capacity. Lassen County Health and Human Services currently contracts with Crossroad Ministry for providing shelter and other homeless services. Lassen Health and Human Services and Crossroads Ministry work to jointly connect clients to permanent housing services through existing resources. Any partnerships will be contractually outlined to ensure all necessary legal requirements are met.

Due to the current partnership, foreseeable barriers are limited. However, barriers may include approval method (processing time). The requirements for each entity may require a longer approval period due to their separate governance requirements. Using already existing systems and leveraging current partnerships, existing knowledge of partnership approval requirements will hopefully result in a streamlined approval method (processing time).

**Modoc:**

At this time, collaborative partners have not been committed. However, the Modoc Advisory board has identified collaborative partners by industry. This includes: hospitals, criminal justice (probation and the Sheriff's department), non-profit organizations, housing service providers, faith-based organizations, and the county.

**Plumas:**

At this time, collaborative partners which have been identified include Plumas Crisis Intervention and Resource Center (PCIRC) and Plumas Health and Human Services (to include behavioral health services). Plumas Health and Human Services currently contracts with PCIRC to carry out an array of services for the homeless and at-risk of being homeless population. Any partnerships will be contractually outlined to ensure all necessary legal requirements are met.

Due to the current partnership, foreseeable barriers are limited. However, barriers may include approval method (processing time). The requirements for each entity may require a longer approval period due to their separate

governance requirements. Using already existing systems and leveraging current partnerships, existing knowledge of partnership approval requirements will hopefully result in a streamlined approval method (processing time).

### **Shasta:**

At this time, collaborative partners which have been identified include (each project is outlined for clarity):

*Shasta Lake Veterans Village Project:* Collaborative partners include the Veterans Housing Development Corporation (VHDC) (lead partner) and Veterans Resource Center of America, Shasta County Housing Authority, Cal Vet, Cal OES, the Department of Veterans Affairs, and the American Red Cross. While VHDC is identified as the lead partner in this project, notable partners have also been outlined. These partners hold differing roles which include (but are not limited to) referral assistance, project based vouchers (housing subsidies), and supportive service providers.

*Burney Fourplex:* Collaborative partners include the Hill Country Community Clinic (HCCC) (lead partner), Tri County Community Network (TCCN), and Shasta County Health and Human Services. While HCCC is identified as the lead partner in this project, TCCN will assist in the acquisition of the permanent supportive housing while Shasta County HHS and HCCC will provide ongoing supportive services.

While barrier to partnering with these agencies are not expected, barriers to the project may exist. These barriers may include community input and neighborhood desire for this permanent supportive housing solution. To combat these issues, the agencies referenced above have worked and will continue to work to build trust with the community and engage the community for their project input.

*Host Homes Program and Youth Drop In Center:* Collaborative partners include Hill Country Health and Wellness (lead partner) and Ready for Life Foster Family Agency And Youth and Family Programs, and Point Source Youth. Youth and Family programs will operate the Homeless Youth Resource Center which will serve as a referral source for potential youth (outreach). Ready For Life Foster Agency will operate the Host Homes Program and will provide management of daily activities and case management services. Hill Country Health and Wellness will serve as the lead agency, fiscal agent, and referral partner.

While barrier to partnering with these agencies are not expected, barriers to the project may exist. These barriers may include building the trust of the

targeted youth population and the recruitment of host homes. The partners listed above are committed to keeping hosts informed, being clear about expectations, being upfront and honest about decisions made regarding applications, listening to concerns and feedback, respecting hosts' input, finding the best match for hosts and youth, and providing ongoing support and training. Point Source Youth will also assist in this barrier as they created the Host Home Model in the United Kingdom and United States.

*Project to Support Operating Reserves, Outreach and Coordination Activities:* At this time, collaborative partners have not been committed. To partner with organizations, the Shasta Advisory Board will continue to involve key stakeholders and community members to identify potential organizations.

**Sierra:**

At this time, collaborative partners which have been identified include Plumas Crisis Intervention and Resource Center (PCIRC). Sierra Health and Human Services currently contracts with PCIRC to carry out an array of services for the homeless and at-risk of being homeless population. Any partnerships will be contractually outlined to ensure all necessary legal requirements are met.

Due to the current partnership, foreseeable barriers are limited. However, barriers may include approval method (processing time). The requirements for each entity may require a longer approval period due to their separate governance requirements. Using already existing systems and leveraging current partnerships, existing knowledge of partnership approval requirements will hopefully result in a streamlined approval method (processing time).

**Siskiyou:**

At this time, collaborative partners have not been committed. To partner with organizations, the Siskiyou Advisory Board will continue to involve key stakeholders and community members to identify potential organizations.

Due to the rural nature and size of the counties represented at the NorCal CoC, barriers that may occur in solidifying collaborative partners may include the lack of service providers and their ability to carry out HHAP eligible activities due to demand exceeding capacity. However, while this may be a barrier, each county in the NorCal CoC has developed distinct partnerships with the agencies operating in their jurisdiction and neighboring

jurisdictions. Continued collaboration and community outreach/coordination will be used to address these barrier if they arise.

Please note, while some partners have been identified in the projects listed above, no contractual commitments have been made. Each advisory board representing the NorCal CoC collaboratively identified HHAP eligible projects and potential partners for those projects. To partner with potential organizations and identify sub-recipients, the NorCal CoC will issue a Notice of Funding Availability to eligible entities within the NorCal CoC with preference provided to the projects identified within this application. Collaborative partners which are identified at that time will then undergo the contractual process to ensure all HHAP (to include core components of Housing First as defined in Welfare and Institutions Code § 8255(b)), state and federal requirements are met.

## **5. SOLUTIONS TO ADDRESS HOMELESSNESS**

### **Applicants that did not Submit a Strategic Plan for CESH must:**

- **Identify clear, measurable goals that HHAP will be expected to achieve in your jurisdiction.**

Measurable goals for the NorCal CoC:

- Increase availability of permanent housing stock by over 200 units to serve 200 households.
- Decrease the Point-In-Time Count across the NorCal CoC jurisdiction by 10% (or 135 individuals) at the end of the grant period (baseline using the 2019 PIT count of 1,349 individuals).
- Achieve housing stability for one year or longer for at least 50% of program participants who are placed in permanent housing.
- Successfully place 50% of program participants (individuals) in permanent housing.
- Serve 150 individuals through HHAP eligible projects.





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Shasta County Housing and Community Action Programs  
1450 Court Street, Suite 108  
Redding, CA 96001

Dear Ms. Christy Coleman,

The County of Del Norte Administration Office is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,

A handwritten signature in blue ink that reads "Jay Sarina". The signature is fluid and cursive, with the first name "Jay" and last name "Sarina" clearly legible.

Jay Sarina  
County Administrative Officer



# LASSEN COUNTY

## Health and Social Services Department

January 24, 2020

- HSS Administration**
- Public Guardian**  
336 Alexander Avenue  
Susanville, CA 96130  
(530) 251-8128
- Grant and Loans Division**  
1445 Paul Bunyan Road  
Susanville, CA 96130  
(530) 251-8309
- Behavioral Health**  
555 Hospital Lane  
Susanville, CA 96130  
(530) 251-8108/8112
- Chestnut Annex**  
1400-A & B Chestnut Street  
Susanville, CA 96130  
(530) 251-8112
- Patients' Rights Advocate**  
336 Alexander Avenue  
Susanville, CA 96130  
(530) 251-8322
- Public Health**  
1445 Paul Bunyan Road  
Susanville, CA 96130  
(530) 251-8183
- Environmental Health**  
1445 Paul Bunyan Road  
Susanville, CA 96130  
(530) 251-8183
- Community Social Services**  
336 Alexander Avenue  
Susanville, CA 96130
- LassenWORKS**  
**Business & Career Network**  
PO Box 1359  
1616 Chestnut Street  
Susanville, CA 96130  
(530) 251-8152
- Child & Family Services**  
1600 Chestnut Street  
Susanville, CA 96130  
(530) 251-8277
- Adult Services**  
PO Box 429  
1445 Paul Bunyan Road  
Susanville, CA 96130  
(530) 251-8158
- HSS Fiscal**  
PO Box 1180  
Susanville, CA 96130  
(530)251-2614

NorCal Continuum of Care  
Attn: Christy Coleman  
1450 Court Street, Suite 108  
Redding, CA 96001-1673

Dear Ms. Coleman,

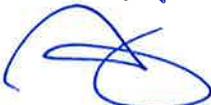
Lassen County is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely, 

Jenna Aguilera  
Interim Chair, Lassen County Advisory Board to the NorCal CoC  
Director, Lassen County Community Social Services

Kelly Crosby, RN, BSN, PHN  
Director

Tom Sandage, MSW  
Deputy Director

Carole McCulley, BSW, MS  
Program Manager – IHSS, APS, &  
Public Guardian

Karena Nield, AS  
Program Manager – Eligibility,  
Employment and Training  
CalWORKs

Laura Shinn, BA  
Staff Services Manager – Fiscal &  
Administration

Diane Fogle  
Program Manager- Community  
Housing Coordinator

February 11, 2020

Ms. Christy Coleman,

Modoc County Department of Social Services is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate

HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,



Tom Sandage  
Deputy Director

# PLUMAS COUNTY PLANNING DEPARTMENT

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555 Main Street, Quincy, CA 95971  
Website: [www.plumascounty.us](http://www.plumascounty.us)

Voice (530) 283-7011

FAX (530) 283-6134

January 27, 2020

Christy Coleman, Director  
Shasta County Housing & Community Action Agency  
1450 Court Street, Suite 108  
Redding, CA 96001-1673

Dear Ms. Coleman,

The County of Plumas is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation.

We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

The County has reviewed and agrees with how the NorCal CoC intends to spend their HHAP funds, and the NorCal CoC's spending plan accurately addresses the share of the regional need to address homelessness.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, the County will continue to attend regular scheduled meetings with the NorCal CoC, where one objective is to jointly plan and evaluate HHAP spending and projects. These NorCal CoC Executive Board meetings take place, at a minimum, on a quarterly basis, and the County also participates in the local Plumas-Sierra Counties Advisory Board meetings.

Understanding the importance of regional coordination, Plumas County is dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds. Should the Shasta County Housing & Community Action Agency have any questions for the County of Plumas, please don't hesitate to contact me at (530) 283-6214 or [traceyferguson@countyofplumas.com](mailto:traceyferguson@countyofplumas.com).

Sincerely,

  
Tracey Ferguson, AICP  
Planning Director

cc: Gabriel Hydrick, Plumas County Administrator  
Tony Hobson, Plumas County Behavioral Health Director  
Cathy Rahmeyer, Plumas Crisis Intervention and Resource Center (PCIRC)



# Shasta County

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## DEPARTMENT OF HOUSING AND COMMUNITY ACTION PROGRAMS

Shasta County Administration Center  
1450 Court Street, Suite 108  
Redding, CA 96001-1661  
Phone: (530) 225-5160 FAX: (530) 225-5178

**Christy Coleman, Director**  
Housing Authority  
Community Action Agency

February 14, 2020

To Whom It May Concern,

The County of Shasta Housing and Community Action Agency is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,

Christy Coleman  
Director  
Shasta County Housing/Community Action Agency

# SIERRA COUNTY Health and Human Services

**Social Services**

P.O. Box 1019  
Loyalton, California 96118  
202 Front Street  
530-993-6720  
Fax 530-993-6767

**Downieville, California**

P.O. Box 38  
Downieville, California 95936  
22 Maiden Lane  
530-289-3711  
CPS 530-289-3720  
Fax 530-289-3716

**Mental Health/Drug/Alcohol**

P.O. Box 265  
Loyalton, California 96118  
704 Mill Street  
530-993-6746  
Fax 530-993-6759

**Health Department**

P.O. Box 7  
Loyalton, California 96118  
202 Front Street  
530-993-6700  
Fax 530-993-6790

Ms. Christy Coleman,

Sierra County Behavioral Health is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,

A handwritten signature in blue ink that reads "Lea Salas".

Lea Salas  
Administrative Director of Behavioral Health  
P.O. Box 265  
Loyalton, CA 96118  
(530) 993-6791  
lsalas@sierracounty.ca.gov



# SISKIYOU COUNTY

## Health and Human Services Agency

**SARAH COLLARD, PH.D.**  
*Director of Health and Human Services Agency*  
**STEPHEN KOLPACOFF, M.D.**  
*Public Health Officer*

Sarah Collard, Ph.D., Director  
Health and Human Services Agency  
2060 Campus Drive  
Yreka, CA 96097  
(530) 841-4816 – Phone  
(530) 841-2790 – Fax

John Thomas, Deputy Director  
Administrative Services Division  
818 South Main Street  
Yreka, CA 96097  
(530) 841-2700 – Phone  
(530) 841-4320 – Fax

Tracie Lima, LCSW  
Clinical Director  
Behavioral Health Division  
2060 Campus Drive  
Yreka, CA 96097  
(530) 841-4100 – Phone  
(530) 841-4712 – Fax

Leslie Zane, LMFT  
Administrative Director  
Behavioral Health Division  
2060 Campus Drive  
Yreka, CA 96097  
(530) 841-4100 - Phone  
(530) 841-4712 - Fax

Jasen Vela, Deputy Director  
Office of Emergency Services  
806 South Main Street  
Yreka, CA 96097  
(530) 841-2155 – Phone  
(530) 841-4076 – Fax

Shelly Davis, MN BSN PHN CCHP  
Director, Public Health Division  
810 South Main Street  
Yreka, CA 96097  
(530) 841-2134 – Phone  
(530) 841-4094 – Fax

Katherine O'Shea, Ph.D., Director  
Social Services Division  
818 South Main Street  
Yreka, CA 96097  
(530) 841-2700 – Phone  
(530) 841-4399 – Fax

Ms. Christy Coleman,

January 23, 2020

Siskiyou County Health and Human Services Agency is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing, and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,

A handwritten signature in red ink, appearing to read "Sarah Collard".

Sarah Collard, Ph.D.  
Director of Health and Human Services Agency, Siskiyou County

United Way of Northern California  
2280 Benton Drive, Building B  
Redding, CA 96003

530.241.7521 (p)  
530.241.2053 (f)



United Way of  
Northern California

[www.norcalunitedway.org](http://www.norcalunitedway.org)

1/24/2020

Ms. Christy Coleman,

United Way of Northern California is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,

Kalie Brisbon

2-1-1 Program Manager

United Way of Northern California

When we reach out a hand to one, we influence the condition of all.

And we change the lives of those who walk by us every day.

Give. Advocate. Volunteer. **LIVE UNITED.**



# Plumas Crisis Intervention and Resource Center

591 W. Main St.  
Quincy, CA 95971  
(530) 283-5515  
(530) 283-3539 Fax  
e-mail: pcirc@pcirc.com

January 28, 2020

Christy Coleman, Director  
Shasta County Housing &  
Community Action Agency  
1450 Court Street, Suite 108  
Redding, CA 96001-1673

Dear Ms. Coleman,

Plumas Crisis Intervention & Resource Center is writing this letter of support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance and Prevention Program (HHAP) funding allocations.

We understand that the HHAP funding allocation may fund the following issues including rental assistance and rapid rehousing and an array of additional activities. We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds and the spending plan accurately addresses the share of the regional need to address homelessness.

PCIRC is a long-standing partner in homeless and CoC work within the region. I have personally been a partner in regional collaboration since 2008. As such, we acknowledge and agree to support regional coordination and partnership, attend regular meetings with the NorCal CoC and the local Plumas-Sierra Counties Advisory Board meetings. PCIRC has supported and led the work of homeless services in Plumas and Sierra counties for many years.

Please do not hesitate to contact me with any further questions.

Sincerely,

Cathy Rahmeyer  
Program & Grant Compliance Officer

Attachment



January 14, 2020

Ms. Christy Coleman,

Empire Hotel, EHARC Inc., dba Empire Recovery Center, is writing this letter in support of the NorCal Continuum of Care (NorCal CoC) applying for the Homeless Housing, Assistance, and Prevention Program (HHAP) funding allocation. We understand that the HHAP funding allocation may fund the following uses:

- Rental assistance and rapid rehousing;
- Operating subsidies in new and existing affordable or supportive housing units, emergency shelters, and navigation centers. Operating subsidies may include operating reserves;
- Incentives to landlords, including, but not limited to, security deposits and holding fees;
- Outreach and coordination, which may include access to job programs, to assist vulnerable populations in accessing permanent housing and to promote housing stability in supportive housing;
- Systems support for activities necessary to create regional partnerships and maintain a homeless services and housing delivery system particularly for vulnerable populations including families and homeless youth;
- Delivery of permanent housing and innovative housing solutions such as hotel and motel conversions;
- Prevention and shelter diversion to permanent housing; and
- New navigation centers and emergency shelters based on demonstrated need.

As a partnering agency, we acknowledge and agree to regional coordination and partnership, per Health and Safety Code 50219(a)(1). In order to support regional coordination and partnership, we will attend regular meetings with the NorCal CoC to jointly plan and evaluate HHAP spending and projects. These regularly scheduled meetings will take place on a quarterly basis at the NorCal CoC local Advisory Board meetings.

We have reviewed and agree with how the NorCal CoC intends to spend their HHAP funds. The NorCal CoC's spending plan accurately addresses their share of the regional need to address homelessness.

Understanding the importance of regional coordination, we are dedicated to ensuring this collaboration will supplement the services and efforts provided by the use of HHAP funds.

Sincerely,



Marjeanne Stone, Executive Director